

# Students' Perception of Computer Based Approach to Examining Undergraduate Accounting Courses in the University of Maiduguri, Nigeria

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## Abstract

Conventionally, undergraduate students in Universities are been examined using the paper based approach. However, with the advancements in Information Computer Technology (ICT), universities have introduced the electronic based approach of examination. This paper is an exploratory study that investigates students' perception of computer based approach for examining undergraduate accounting courses in University of Maiduguri. The study was conducted using structured questionnaires administered to 122 purposively selected undergraduate students from four departments who had taken electronic based exams in accounting courses. The Instrument's reliability was established using the Cronbach alpha coefficient and items were found to be consistent in measuring each construct. Data was coded and analyzed with the aid of Statistical package for Social Sciences (SPSS) version 23. The results from the Factor Analysis showed that Students' Assessment of E-exam Facilities, Technical Challenges Encountered by accounting students during e-exams, Students' Views about Enhancing E-exam were principal factors that influenced Students perception of E-exam for examining undergraduate accounting courses in University of Maiduguri.

**Keywords:** Computer Based Examination, Undergraduate Students, Accounting Courses, Nigeria.

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## 1. Introduction

In most tertiary institutions in Nigeria, undergraduate students generally write paper based examinations (PBE). This form of examination involves written exercises where various types of questions such as essays, analytical and numerical calculations are required to be completed within allotted time frames. In the last decade however, several academic institutions and professional bodies including that of accounting have adopted the Computer Based Examination (CBE) approach to examine their students. CBE is an automated system that involves the use of computer and internet in examining students. The students log in to the assessment platform using their registration numbers and attempt the exam using the computer interface by selecting answers from multiple choice questions or filling in the blanks to short answer questions. At the completion of the assessment, they submit and it is forwarded to the system. In other words, it is a process of administering tests in which the responses are electronically recorded, assessed or both. CBE consists of four systems, namely; preparation, examination, monitor and auto-grading subsystem (Zhejiang University China, 2006). In 2014, the University of Maiduguri started converting from the paper based examination (PBE) to CBE. By 2018, the CBE has become the official medium of examining students in the University. This decision was sequel to several factors including increase in the number of students, cases of missing scripts and delays in the processing of students results. However, some departments including Accounting have voiced their concerns on the use of CBE on all courses irrespective of their nature and content.

## 2. Literature Review

Accounting involves identifying, recording, measuring, classifying, verifying summarizing, interpreting, and communicating financial information to both external and internal users. It is a systematic process of demonstrating the practicability of the accounting profession by explaining the meaning of the figures generated. The undergraduate degree in accounting emphasizes oral and written communication skills, ethical behavior, analytical reasoning, and adequate technical knowledge of the accounting profession. Accounting is one of those departments that voiced their concerns on the adoption of CBE by the University management. They argued that the practicality and professionalism of the field may be distorted. This may affect the student's practical and professional skills, employability status and chances of passing professional examinations after graduation from the University.

Numerous scholars have advanced divergent reasons on the use of CBE (Ozden et al, 2004; Cassady and Gridley, 2005; Williams, 2007; Apostolou, Blue & Daigle, 2009; Marriott & Lau, 2008; Deutsch et al 2011; Bunker and Flesher 2013; Aiello & Wolfe, 1980; Burns & Bozeman, 1981; Chang, 2002; Russell et al, 1997; Sanger & Greenbowe, 2000). Some of these studies also supported the idea that computer based learning has positive effect on students' performance (Aiello & Wolfe, 1980; Sanger & Greenbowe, 2000). In addition, Ozden et al. (2004) and Calarina and Wallace (2002) documented that students perceive the electronic based examination

as more effective testing mode and impacts positively on their performance as compared to PBE. Furthermore, Ayo et al, (2007) and Schulz, (2009) found that e-assessment systems have the potentials to eliminate some of the problems that are associated with the traditional methods of examination such as impersonation and other forms of examination malpractices. Despite the perceived benefits, some studies have reported CBE has negative effects (Akçay et al, 2002; Powers & O’neill 1993; Johnson et al. 2004). Other scholars also contend that when students are motivated and testing conditions are same, there are no differences between the scores obtained via computer and paper based exams (Lynch, 1997 & Marson et al, 2001). However, Evoh (2007) and Adomi and k pangban (2010) posit that most developing countries such as Nigeria have inadequate resources for a sustainable integration of ICTs in education. This has made it difficult for Nigerian educational system to acquire and install ICT facilities for the use of teachers and students (Osei, 2007). There is also acute shortage of trained personnel in application softwares, operating systems, network administration and technicians to service and repair computer facilities as well as enlighten the major stakeholders in the academic institutions (Okebukola, 1997; Anao, 2003).

### 3. Research Framework

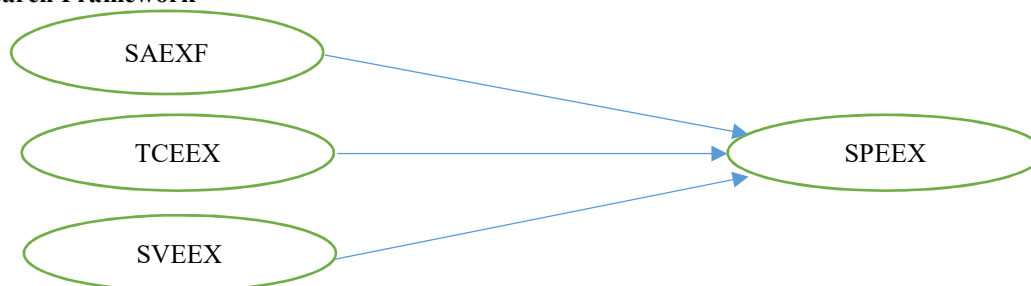


Fig 1: *Research Framework*

Figure 1 shows three factors, students’ assessment of electronic exams facilities (SAEXF), technical challenges encountered during electronic exams (TCEEX) and students’ views about enhancing electronic exams (SVEEX) postulated to influence students’ perception of electronic examinations (SPEEX). Based on Figure 1, the students’ assessment of electronic exams facilities embodies students’ feelings about the facilities appeal, functionality, efficiency and effectiveness of the facilities and their acceptance as well as conduciveness of facility environment. The technical challenges encountered during exams captures the difficulties and challenges faced during e-exams such as time limits, system adequacy, maintenance and reliability, staff support, log-in and submission challenges. The students’ views about enhancing electronic exams represents students’ views on enhancing e-exams such as time adjustments, software specification, tutorials, enlightenment, technical and support services. Put together, these factors are hypothesized to shape students’ perception of e-exams (acceptance of the systems, preference and endorsement). Hence, these factors are postulated to constitute the principal factors underlying students’ perception of e-exams.

### 4. Underpinning Theory

Based on Innovative and Diffusion Theory, it is argued that invention in the form of ideas or products gain acceptance before being widely used across populations (Rogers, 1962). Thus, people and institutions adapt to new ideas, behavior, and patterns over time, which is totally different from what used to be in practice. The adoption of the new ideas does not happen suddenly in a social system. Rather, it is a gradual process that consist of four stages, awareness of the need for the innovation, decision to adopt or reject the innovation, the initial use of the innovation to test it and finally, the continuous use of the innovation. This study can also be related to the various stages of the theory within the context of the adoption of electronic examination for all accounting courses in the University of Maiduguri. The system requires that the both the students and the departments be enlightened by the management of the University on the reasons for the change to e-based examination. This would make the students and departments to either accept or reject the CBE examination. However, the adoption does not happen simultaneously but it can follow a gradual process. When the key stakeholders accept the CBE, they would decide to test it based on their circumstances and needs. Finally, the continuous use of the CBE would provide opportunity for feedback and improvement. Therefore, the rationale for examining students using the CBE requires adequate availability of ICT infrastructure, manpower, acceptability, gradual implementation, and improvement in the transition process. This suggests that the students view on the adoption of CBE are vital towards the successful implementation of CBE. Since the adoption of the CBE in the University of Maiduguri, there is no study that has investigated the perception of undergraduate management sciences students about the adoption of computer based examination on accounting courses in the university. Based on the foregoing, the following research questions were raised:

- i. How do management sciences students assess the electronic based examination for accounting courses?
- ii. What are the challenges encountered by management sciences students in using electronic examination

- for accounting courses?
- iii. What are the perceptions of management sciences students regarding electronic examination for accounting courses?
- iv. What strategies do management sciences students think can enhance electronic examination for accounting courses?

The rest of the paper is structured as follows: the research methods are presented in the succeeding part followed by results, discussions and conclusion.

## 5. Research Methods

In line with previous related works (Ozden, Erturk & Sanli, 2004; Jimoh et al 2012), this study used survey questionnaire as an instrument to collect the data. The questionnaire used by Jimoh et al (2012) was adapted for this study. Purposive sampling technique was used to select students taking accounting courses from four departments in the faculty of management sciences, University of Maiduguri. A total of 250 questionnaires were distributed to the respondents of which 122 were completed and returned representing 49% response rate. Table 1 presents the demographic profile of respondents. Table 1 shows 53% of the respondents were males and majority of them accounting students (54%). About 74% of the respondents were in their third and fourth year and 97% had completed at least six or more accounting courses.

**Table 1: Respondents Demographic Profile**

Item	Frequency	Percentage %
<b>Gender</b>		
Male	65	53.3
Female	57	46.7
<b>Department</b>		
Accounting	66	54.1
Business Management	25	20.5
Banking and Finance	15	12.3
Marketing	16	13.1
<b>Level</b>		
100	3	2.5
200	29	23.8
300	32	26.2
400	58	47.5
<b>Number of Accounting courses completed</b>		
1-5	4	3.3
6-10	17	13.9
11-15	22	18.0
16-20	41	33.6
21 and above	38	31.1

## 6. Results and Discussions

The instrument was assessed to establish reliability and internal consistency of measure. Table 4.1 shows the Cronbach alpha coefficient for all variables has exceeded the minimum benchmark of 0.70 (Sekaran & Bougie, 2010). Hence all item measures are considered reliable and have internal consistency.

**Table 2: Reliability Test**

Variable	No. of Items	Cronbach Alpha
Students' Assessment of E-exam Facilities (SAEXF)	7	0.951
Technical Challenges of e-exams (TCEEX)	9	0.953
Students' Views about Enhancing E-exam (SVEEX)	8	0.945
Students Perceptions of E-exam (SPEEX)	7	0.931

### 6.1 Exploratory Factor Analysis

Exploratory Factor analysis (EFA) was carried out using principal component analysis with varimax rotation. Table 3 shows the results from sampling adequacy. The Bartlett's test of sphericity for all variables was significant (.000), the Kaiser-Myer-Olkin (KMO) measure of sampling adequacy is 0.890 which exceeds Hair *et al* (2010) minimum acceptable benchmark (0.70). The anti-image correlation for each factor along the diagonals were assessed and each item met the 0.50 benchmark indicating that factors are reasonably associated with each other. The communality values (See Appendix1) for all items range from 0.475 to 0.864 (Costello & Osborne, 2005). The total variance explained (See Appendix1) by the factors having Eigen values >1 is 75% (Hair et al., 2010;

Williams, Onsmann & Brown, 2010). The rotated factor matrix on table 4 shows all factor loadings are significant (>.50) and load significantly on only one construct. All factors achieved best fit with four constructs loading significantly on only one factor each and all factor loadings are greater than 0.50. It can therefore be concluded that these factors are valid and are the best factors to be presented in future models.

**Table 3: KMO and Bartlett's Test**

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		0.890
Bartlett's Test of Sphericity	Approx. Chi-Square	3812.148
	Df	465
	Sig.	0.000

**Table 4: Rotated Component Matrix<sup>a</sup>**

	Component			
	1	2	3	4
SAEXF1			.860	
SAEXF2			.838	
SAEXF3			.828	
SAEXF4			.789	
SAEXF5			.867	
SAEXF6			.872	
SAEXF7			.880	
TCEEX1	.866			
TCEEX2	.860			
TCEEX3	.805			
TCEEX4	.723			
TCEEX5	.825			
TCEEX6	.785			
TCEEX7	.872			
TCEEX8	.837			
TCEEX9	.793			
SPEEX1		.746		
SPEEX2		.655		
SPEEX3		.766		
SPEEX4		.812		
SPEEX5		.840		
SPEEX6		.820		
SPEEX7		.890		
SPEEX8		.868		
SVEEX1				.573
SVEEX2				.833
SVEEX3				.827
SVEEX4				.896
SVEEX5				.863
SVEEX6				.865
SVEEX7				.859

Extraction Method: Principal Component Analysis. Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 6 iterations.

## 7. Conclusion

The paper conducted an exploratory study on the perception of management science students on Computer Based Approach to Examining Undergraduate Accounting Courses in the University of Maiduguri. Exploratory study is necessary to establish preliminary results before the main study as recommended by prior studies. The content validity and reliability of the instrument were also established since all minimum benchmarks were met. The Exploratory Factor Analysis (EFA) using Principal Component Analysis (PCA) with varimax rotation showed the four factors were distinct and valid constructs as all item factor loadings exceeded 0.50 and the KMO was above 0.70 and significant. This shows that all variables studied are valid measures of factors influencing perceptions of students regarding computer based approach to examining accounting courses in the University of Maiduguri.

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### Appendix 1

Communalities		
	Initial	Extraction
SAEXF1	1.000	.825
SAEXF2	1.000	.756
SAEXF3	1.000	.745
SAEXF4	1.000	.726
SAEXF5	1.000	.814
SAEXF6	1.000	.780
SAEXF7	1.000	.823
TCEEX1	1.000	.854
TCEEX2	1.000	.840
TCEEX3	1.000	.731
TCEEX4	1.000	.630
TCEEX5	1.000	.747
TCEEX6	1.000	.648
TCEEX7	1.000	.801
TCEEX8	1.000	.716
TCEEX9	1.000	.689
SPEEX1	1.000	.702
SPEEX2	1.000	.668
SPEEX3	1.000	.640
SPEEX4	1.000	.708
SPEEX5	1.000	.742
SPEEX6	1.000	.802
SPEEX7	1.000	.879
SPEEX8	1.000	.864
SVEEX1	1.000	.475
SVEEX2	1.000	.724
SVEEX3	1.000	.706
SVEEX4	1.000	.846
SVEEX5	1.000	.780
SVEEX6	1.000	.781
SVEEX7	1.000	.817

Extraction Method: Principal Component Analysis.



Component	Total Variance Explained								
	Initial Eigenvalues			Extraction Sums of Squared Loadings			Rotation Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	11.916	38.438	38.438	11.916	38.438	38.438	6.675	21.531	21.531
2	4.431	14.295	52.732	4.431	14.295	52.732	5.882	18.975	40.505
3	3.739	12.061	64.793	3.739	12.061	64.793	5.594	18.045	58.551
4	3.176	10.245	75.038	3.176	10.245	75.038	5.111	16.487	75.038
5	.738	2.382	77.420						
6	.712	2.296	79.716						
7	.593	1.913	81.628						
8	.557	1.798	83.427						
9	.494	1.593	85.020						
10	.438	1.413	86.433						
11	.412	1.329	87.762						
12	.396	1.279	89.041						
13	.375	1.210	90.251						
14	.335	1.080	91.330						
15	.295	.950	92.281						
16	.266	.857	93.137						
17	.251	.808	93.946						
18	.237	.765	94.710						
19	.213	.689	95.399						
20	.199	.642	96.042						
21	.190	.611	96.653						
22	.172	.554	97.207						
23	.160	.515	97.722						
24	.149	.482	98.204						
25	.117	.377	98.581						
26	.108	.348	98.929						
27	.095	.307	99.236						
28	.084	.270	99.506						
29	.069	.222	99.729						
30	.053	.172	99.901						
31	.031	.099	100.000						

Extraction Method: Principal Component Analysis.

Dr. Bukar Zanna Waziri (PhD) was born in 1982 in Kukawa in Borno State, Nigeria. He is currently a lecturer in the department of accounting, University of Maiduguri-Nigeria. Dr. Waziri lectures and supervises students both at undergraduate and postgraduate levels. Philosophically, he is a pragmatist, who believes in the ideas of pluralism as a basis of understanding social reality. He has a strong background in accounting and studied M.Sc. in oil and gas accounting and PhD both at Abertay University, UK. He has special interest in research, energy, petroleum, environmental accounting and other accounting related areas. He designed and introduced oil and gas accounting as a course at the undergraduate level and presently the final year level coordinator. Dr. Waziri has published and co-authored many journal articles and presented papers in several conferences. He is a reviewer of several journal papers for both international and national journals and a member of the British Accounting and Finance Association.

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