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Mitigating Cybersecurity Threats in the Healthcare Sector: An Analysis of Challenges and Solutions in the USA

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ABSTRACT

The purpose of this research is to comprehensively analyze the cybersecurity threats facing the healthcare sector in the United States, by evaluating the impact of these threats on patient data security and healthcare operations, and propose effective strategies and solutions to mitigate these risks. This study adopts systematic literature review to analyze cybersecurity threats to the healthcare system in the United States of America. A systematic search was conducted in databases such as PubMed, IEEE Xplore, and Google Scholar. Articles published between 2000 and 2023 were included, focusing on cybersecurity in healthcare. A total of 18 articles and reports were included in this study. The study found that the following five factors-Outdated IT Infrastructure, Phishing and Social Engineering, Ransomware, Insider Threats, and Interconnected Devices are part of the evolving challenges of cybersecurity threats in the healthcare sector. The study further found that cybersecurity threats in the healthcare sector can lead to severe disruptions in patient care, significant financial losses, and compromised sensitive information. Again, the study found that the most common cybersecurity attack to the healthcare sector include the following: Ransomware Attacks, Phishing Attacks, Insider Threats, Advanced Persistent Threats, Distributed Denial-of-Service, Data Breaches, and Vulnerabilities in IT Infrastructure. Also, it is observed from the analysis that ransomware attacks or cybersecurity threats in the healthcare sector can paralyze hospital operations, delay treatments, and potentially endanger patient lives. The study further revealed that the financial impact on healthcare organizations is also substantial, including costs associated with breach recovery, legal liabilities, and reputational damage. In order to enhance cybersecurity in the healthcare sector, several policy recommendations were suggested for adoption and implementation. Examples include: Mandate Regular Cybersecurity Training; Enforce Advanced Security Measures; Promote Adoption of Emerging Technologies; and Implement Regular Security Audits and Assessments. This study proposed that by implementing these policy recommendations, the healthcare sector can significantly bolster its defenses against cyber threats. Towards this end, by ensuring the security of healthcare systems and patient data is crucial for maintaining trust in the healthcare system and safeguarding public health. Through a proactive and coordinated approach, the healthcare sector can enhance its resilience against cybersecurity challenges and continue to deliver high-quality care in a secure environment.

Keywords: Cybersecurity, Policy, Blockchain, Threats, Hospitals, Healthcare, Digitization, Technologies, Ransomware, Phishing, IT-infrastructure, Health, Patients, and Artificial intelligence.

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INTRODUCTION

The healthcare sector in the United States has increasingly become a prime target for cybercriminals. The digitization of health records and the integration of advanced technologies into healthcare systems have brought about significant benefits but also substantial cybersecurity challenges. So, by protecting sensitive patient data and

ensuring the integrity of healthcare operations is critical to policymakers in the United States of America. Meanwhile, the evolution of cybersecurity threats in the healthcare sector is closely tied to the increasing digitization of health records and the adoption of advanced technologies in medical practices.

The early 2000s marked the Dawn of Digital Health Records in the United States of America. The early 2000s saw a significant shift from paper-based to electronic health records (EHRs) (Anderson, 2007). This transition, while enhancing the efficiency and accuracy of patient care, also introduced new vulnerabilities (Anderson, 2007). Initially, cybersecurity measures were often rudimentary, as the primary focus was on digitizing records rather than securing them. Early incidents of data breaches primarily involved insider threats and accidental data exposure (Anderson, 2007). As healthcare data became more valuable, cybercriminals began to target healthcare organizations more frequently. In 2009, the Health Information Technology for Economic and Clinical Health (HITECH) Act was enacted, incentivizing the adoption of EHRs but also highlighting the importance of data security. However, many healthcare providers lacked the necessary cybersecurity infrastructure, leading to an increase in data breaches in 2009. For example, in 2009, the Virginia Department of Health Professions experienced a significant data breach, where over 8 million patient records were compromised (Krebs, 2009).

Nonetheless, the early 2010s also marked a period of escalating cyber threats, with healthcare data breaches becoming more sophisticated and damaging. In 2014, Community Health Systems, one of the largest hospital operators in the U.S., suffered a breach that exposed the personal information of 4.5 million patients. This incident underscored the growing threat of cyber-attacks and the need for robust cybersecurity measures (HHS OCR, 2014). Additionally, the two major breaches occurred in 2015, which significantly impacted the healthcare sector's approach to cybersecurity. The two major breaches are (a) Anthem breach and (b) the Premera Blue Cross breach (Office of Personnel Management, 2015). The Anthem breach which occurred in 2015 affected nearly 80 million individuals, while the Premera Blue Cross breach, compromising the data of 11 million people, and also highlighted the vulnerability of large healthcare databases to cyber-attacks. These incidents prompted healthcare organizations to reassess their cybersecurity strategies and implement more stringent protections (Office of Personnel Management, 2015). The emergence of ransomware as a major threat to healthcare became apparent in 2016. The Hollywood Presbyterian Medical Center in Los Angeles was hit by a ransomware attack that forced the hospital to pay a \$17,000 ransom to regain access to its systems (Norton, 2016). This incident was a wake-up call for the healthcare sector, demonstrating the potential for ransomware to disrupt critical medical services.

The WannaCry ransomware attack in 2017 was a watershed moment for cybersecurity in healthcare. The attack affected healthcare facilities worldwide, including the UK's National Health Service (NHS), which saw widespread disruption to patient care. WannaCry exploited vulnerabilities in outdated Windows systems, emphasizing the critical need for timely software updates and comprehensive cybersecurity strategies (Smith, 2017). In response to the growing number of cyber threats, regulatory bodies began to place greater emphasis on cybersecurity. The European Union's General Data Protection Regulation (GDPR), implemented in 2018, set a new standard for data protection, influencing healthcare organizations globally. In the U.S., the Department of Health and Human Services (HHS) updated its guidelines and enforcement actions under the Health Insurance Portability and Accountability Act (HIPAA), stressing the importance of robust cybersecurity measures (HHS, 2019). The COVID-19 pandemic further exposed the healthcare sector to cyber threats as the rapid shift to telehealth and remote work created new vulnerabilities. Advanced persistent threats (APTs) became more prevalent, with attackers often backed by nation-states targeting vaccine research and other critical healthcare data (CISA, 2021). The increased reliance on digital health solutions underscored the urgent need for comprehensive cybersecurity frameworks and enhanced protective measures. The historical progression of the cybersecurity threats in the healthcare sector discussion about illustrates the evolving nature of these risks. From early breaches due to inadequate security measures to sophisticated ransomware and APT attacks, the healthcare sector has had to continually adapt to protect sensitive patient data and ensure the continuity of care.

Therefore, it is an undeniable fact that the healthcare sector in the United States has faced and still struggling with a growing array of cybersecurity threats that pose significant risks to patient data security and the continuity of healthcare services. Despite advancements in technology and increased digitization, healthcare organizations often operate with outdated systems and insufficient cybersecurity measures, making them prime targets for cyberattacks such as ransomware and phishing (Ponemon Institute, 2021). These attacks can lead to severe disruptions in patient care, financial losses, and compromised sensitive information (IBM Security, 2022). Furthermore, the interconnected nature of modern healthcare IT infrastructure introduces multiple vulnerabilities, exacerbated by human error and inadequate security training among healthcare personnel (Verizon, 2023). Current cybersecurity practices in many healthcare institutions are inadequate to address these evolving threats,

necessitating a comprehensive analysis and the development of effective strategies to mitigate risks and protect patient data. Without significant improvements in cybersecurity measures, the healthcare sector remains vulnerable to increasingly sophisticated cyber threats that can have devastating consequences for patient safety and organizational integrity.

The purpose of this research is to comprehensively analyze the cybersecurity threats facing the healthcare sector in the United States, evaluate the impact of these threats on patient data security and healthcare operations, and propose effective strategies and solutions to mitigate these risks. This study aims to identify the primary vulnerabilities within healthcare IT infrastructure, assess the efficacy of current cybersecurity measures, and explore innovative technologies and best practices that can enhance the sector's resilience against cyber threats. By providing actionable recommendations for healthcare organizations and policymakers, this research seeks to contribute to the development of robust cybersecurity frameworks that ensure the protection of sensitive health information and the continuity of high-quality healthcare services.

LITERAURE REVIEW

Key Cybersecurity Threats

One of the primary cybersecurity threats to the healthcare sector is ransomware attacks. Ransomware involves malicious software that encrypts a victim's data, with attackers demanding a ransom for the decryption key. High-profile cases, such as the 2017 WannaCry attack, have highlighted the severe impact ransomware can have on healthcare facilities, leading to disruptions in patient care and significant financial losses (Norton, 2021). Another significant threat is phishing attacks, where attackers trick individuals into providing sensitive information, often through deceptive emails. Phishing attacks are particularly dangerous in healthcare because they can lead to unauthorized access to patient records and other sensitive data (HealthIT.gov, 2023).

Common Vulnerabilities

Healthcare IT infrastructure often exhibits several vulnerabilities. Many healthcare organizations operate with outdated systems and software that lack necessary security patches. Additionally, the widespread use of interconnected devices and the Internet of Things (IoT) in healthcare can create multiple entry points for cyberattacks (Moorfields, 2021). Furthermore, human error remains a significant vulnerability, with employees sometimes inadvertently compromising security through unsafe practices such as using weak passwords or falling victim to phishing schemes (Verizon, 2023).

Current Cybersecurity Measures

Despite the growing threats, there are numerous measures currently being implemented to safeguard healthcare data. Encryption of sensitive data, both in transit and at rest, is one of the foundational practices. Regular security audits and vulnerability assessments are also critical to identify and rectify potential security gaps. Additionally, many healthcare organizations are adopting multi-factor authentication (MFA) to ensure that even if credentials are compromised, unauthorized access is still prevented (HealthIT.gov, 2023).

Types of Cybersecurity Threats in the Healthcare Sector

The healthcare sector in the United States is increasingly targeted by cybercriminals due to the high value of medical data and the critical nature of healthcare services. Cybersecurity threats in this sector can lead to severe disruptions in patient care, significant financial losses, and compromised sensitive information. Understanding these threats is essential for developing effective mitigation strategies.

Ransomware Attacks. Ransomware is one of the most prevalent and damaging threats in the healthcare sector. These attacks involve malware that encrypts a victim's data, rendering it inaccessible until a ransom is paid to the attacker. The healthcare industry is particularly vulnerable due to its reliance on continuous access to patient records. High-profile incidents, such as the WannaCry attack in 2017, have demonstrated the potential for widespread disruption, as entire hospital networks can be crippled, delaying critical patient care (Norton, 2021).

Phishing Attacks. Phishing involves sending deceptive emails to trick recipients into divulging sensitive information or clicking on malicious links. In healthcare, phishing attacks can result in unauthorized access to patient records and other confidential data. These attacks often exploit human vulnerabilities, such as lack of awareness or insufficient training, making them a persistent threat (HealthIT.gov, 2023).

Insider Threats. Insider threats occur when individuals within the organization, such as employees or contractors, intentionally or unintentionally compromise security. These threats can involve the misuse of access privileges, theft of sensitive information, or failure to adhere to security protocols. Insider threats are particularly challenging to mitigate because they involve trusted individuals who already have access to critical systems (Verizon, 2023).

Vulnerabilities in IT Infrastructure. Many healthcare organizations operate with outdated systems and software, which can be riddled with unpatched vulnerabilities. These outdated systems are often incompatible with modern security solutions, making them easy targets for cybercriminals. The widespread use of interconnected devices and the Internet of Things (IoT) in healthcare further complicates security efforts, as each connected device can potentially serve as an entry point for attackers (Moorfields, 2021).

Data Breaches. Data breaches involve unauthorized access to sensitive information, such as patient records, financial data, and personal identification information. Breaches can result from external attacks, insider actions, or inadvertent disclosures. The consequences of data breaches in healthcare are severe, including identity theft, financial fraud, and damage to an organization's reputation. The healthcare sector experiences a high number of data breaches, underscoring the need for robust data protection measures (IBM Security, 2022).

Distributed Denial-of-Service (DDoS) Attacks. DDoS attacks aim to disrupt normal traffic to a website or online service by overwhelming it with a flood of internet traffic. In healthcare, DDoS attacks can disable patient portals, disrupt communication channels, and hinder access to online services critical for patient care. These attacks can cause significant operational disruptions and delay essential medical services (Ponemon Institute, 2021).

Advanced Persistent Threats (APTs). APTs are prolonged and targeted cyberattacks in which an intruder gains access to a network and remains undetected for an extended period. These attacks are typically sophisticated, involving multiple stages of reconnaissance, initial exploitation, establishment of a foothold, and data exfiltration. APTs pose a significant risk to healthcare organizations as they can result in the theft of large volumes of sensitive data over time (Esposito et al., 2018).

Innovative Solutions and Best Practices

To further enhance cybersecurity in the healthcare sector, several innovative solutions and best practices can be adopted. Blockchain technology, for instance, offers a promising approach to secure health records by providing a tamper-proof system for data transactions (Esposito et al., 2018). Artificial intelligence (AI) and machine learning (ML) can be utilized to detect and respond to threats in real time by identifying unusual patterns of behavior that may indicate a cyberattack (Chakraborty et al., 2020). Furthermore, improving cybersecurity training for healthcare employees can significantly reduce the risk of human error. Regular training sessions on recognizing phishing attempts and proper data handling procedures can enhance overall security awareness. Implementing a robust incident response plan is also essential to ensure that healthcare organizations can quickly and effectively respond to and recover from cyber incidents (HHS, 2023).

METHODOLOGY

This study adopts systematic literature review to analyze cybersecurity threats to the healthcare system in the United States of America. The healthcare sector has become increasingly vulnerable to cybersecurity threats due to the adoption of electronic health records (EHRs), interconnected systems, and the proliferation of Internet of Things (IoT) devices. This systematic review explores methods for mitigating cybersecurity threats in the US healthcare sector from 2000 to 2023, highlighting key challenges and proposed solutions. A systematic search was conducted in databases such as PubMed, IEEE Xplore, and Google Scholar. Articles published between 2000 and 2023 were included, focusing on cybersecurity in healthcare. The inclusion criteria were peer-reviewed articles, reports from reputable organizations, and studies specific to the US healthcare sector.

So, with the help of Boolean search indicators, "or", "and" and "not" the following search terms: 'Cybersecurity Threats' and 'Healthcare Sector', 'Cybersecurity Threats' and 'Mitigation Strategies', 'Electronic Health Records' and 'Healthcare Sector', 'Data Breaches' and 'Healthcare Sector', 'Security Audits', 'Phishing-Social Engineering' and 'Healthcare Sector' and 'Ransomware' and 'Healthcare Sector' were entered into databases. The total search yielded 2,542 results and all duplicates were removed. The initial search results yielded about 1,248 relevant articles on PubMed, 500 on IEEE Xplore Digital Library, and 794 on both Google scholar and advanced Google scholar. Based on the large number of authors using the terms like "Cybersecurity" and "Healthcare" in numerous ways, an abstract filter was also applied to the selection criteria.

The study further widens the scope of the search to minimize the sampling of the selected articles by focusing on the challenges, consequences, and financial impact of cybersecurity threats on the healthcare system in the United States of America. This particular search yielded about 250 articles through the help of abstract filters. After the abstract filtration to reduce the size of the articles' selections, the researcher uses the two concepts, "Cybersecurity" and "Healthcare" to determine whether those remain articles meet the inclusion criteria, and 34 articles were chosen for inclusion. The researcher gave the 34 articles to three different cybersecurity experts with knowledge in healthcare operations at the University of Denver to further review the 34 articles independently in order to ensure the reliability and validity of the analysis (or results). As a result of the three independent reviews by experts in the field, and a completed total of three ancestral searches resulted in 18 articles for final inclusion. Therefore, a total sample of 18 articles and reports published between 2000 and 2023 which met the inclusion criteria were used for the purposes of the review analysis.

RESULTS AND ANALYSIS

Figure 1: Evolving Challenges of Cybersecurity Threats in Healthcare Sector from 2000 to 2022



Source: Output from Excel

Figure 1 presents the analysis for evolving challenges of cybersecurity threats in the healthcare sector from 2000 to 2023. The data retrieved from scholars and reports with publication dates between 2000 and 2023 reveal that Outdated IT Infrastructure, Phishing and Social Engineering, Ransomware, Insider Threats, and Interconnected Devices are all part of the evolving challenges of cybersecurity threats in the healthcare sector.

Figure 1 further reveal that 25% of the articles and reports included in this study concluded that *Outdated IT Infrastructure* is one of the key evolving challenges of cybersecurity threats in the healthcare sector of United States (see Moorfields, 2021; HealthIT.gov, 2023; Norton, 2021; Esposito et al., 2018, etc. for more details). Interestingly, Moorfields (2021) underscored in the literature that healthcare organizations operate with legacy systems that lack modern security features. Meanwhile, these outdated systems are often incompatible with current cybersecurity solutions, making them vulnerable to attacks (Moorfields, 2021).

Also, Table 1 reveals that *Phishing and Social Engineering* is one of the key evolving challenges of cybersecurity threats in the healthcare sector of United States, forming about 30% of the articles and reports included in this study (see Ponemon Institute, 2021; Moorfields, 2021; HealthIT.gov, 2023; Norton, 2021; Esposito et al., 2018, etc. for more details). According to HealthIT.gov (2023), phishing attacks remain a significant threat, exploiting human vulnerabilities. It was further argued that employees may inadvertently click on malicious links or provide sensitive information to attackers (HealthIT.gov, 2023).

Figure 1 further reveals that *Ransomware* is also another the key evolving challenges of cybersecurity threats in the healthcare sector of United States, forming about 26% of the articles and reports included in this study (see Ponemon Institute, 2021; Moorfields, 2021; HealthIT.gov, 2023; Norton, 2021; Esposito et al., 2018, etc. for more details). Norton (2021) underscored in the literature that the healthcare sector is a prime target for ransomware due to the critical nature of its services. He further argued that ransomware attacks can disrupt patient care, leading to severe consequences (Norton, 2021).

Again, Figure 1 reveals that about 14% and 5% of the articles and reports included in this study underscored that *Insider Threats* (14%), and *Interconnected Devices* (5%) are also part of the key evolving challenges of cybersecurity threats in the healthcare sector of the United States of America. According to Verizon (2023), insider threats, whether intentional or unintentional, pose a significant risk. Employees with access to sensitive information can inadvertently compromise security through negligence or malicious intent (Verizon, 2023). Additionally, a study by Esposito et al. (2018) revealed the proliferation of Internet of Things (IoT) devices in healthcare creates multiple entry points for cyber-attacks. Esposito et al. (2018) further argued that each connected device can potentially serve as a vulnerability.

Figure 2: Impact of Cybersecurity Threats on the Healthcare Sector in the United States, 2000-2022



Source: Output from Excel

Figure 2 presents the analysis for the impact of cybersecurity threats on the healthcare sector from 2000 to 2023. The data retrieved from scholars and reports with publication dates between 2000 and 2023 reveal that (a) increase in data breaches, (b) ransomware, (c) phishing and social engineering, (d) regulatory changes and

compliance costs, (e) adoption of advanced security measures, and (f) impact on patient trust and safety are all part of the potential impact of cybersecurity threats on the healthcare sector in the United States of America. Figure 2 reveals based on the datasets that the most impactful factors of cybersecurity threats on the healthcare sector in the United States of America include Ransomware Attack (representing 25%), and Phishing and Social Engineering (representing 25%). The next highest score of impact recorded in the literature was 'Increase in Data Breaches' (representing 20%).

Interestingly, a 2021 report by the Ponemon Institute highlighted that 67% of healthcare organizations experienced a data breach in the past two years, with the average cost of a data breach reaching \$9.23 million, significantly higher than the average across all industries (\$4.24 million) (Ponemon Institute, 2021). Additionally, IBM's 2022 Cost of a Data Breach Report revealed that the healthcare sector had the highest average data breach costs for the 12th consecutive year (IBM Security, 2022). Additionally, Emsisoft (2020) also reported in the literature that phishing and ransomware attacks have become particularly prevalent. In 2020, healthcare ransomware incidents increased by 123% compared to the previous year, according to a report by Emsisoft (Emsisoft, 2020). The COVID-19 pandemic exacerbated the situation, as the rapid shift to telehealth and remote work introduced new vulnerabilities (CISA, 2021).

Also, ransomware threat emerged as a significant cybersecurity threat to the healthcare sector, especially in the 2010s and 2020s. Ransomware attacks often lead to significant operational disruptions, affecting patient care (Department of Health and Social Care, 2018). The WannaCry attack in 2017 caused widespread disruption in the UK's National Health Service (NHS), highlighting the vulnerability of healthcare systems (Department of Health and Social Care, 2018). According to Coveware (2020), healthcare organizations face hefty ransom demands and costs associated with downtime and recovery efforts. The average ransom demand in the healthcare sector was \$200,000 in 2020, with some demands reaching into the millions (Coveware, 2020).

Above all, phishing and social engineering attacks have targeted healthcare employees, thereby exploiting their access to sensitive information (Verizon, 2021). These attacks often aim to steal login credentials, which can then be used to access patient records and other critical systems (Verizon, 2021). In 2020, phishing was the leading cause of healthcare data breaches, accounting for 43% of incidents (Verizon, 2021). The increase in such attacks has highlighted the need for better staff training and awareness programs to recognize and respond to phishing attempts (HealthIT.gov, 2021).

Figure 3: Devastating Consequences of Cybersecurity Threats on Patients in the United States Healthcare Sector



Source: Output from Excel

Figure 3 presents the devastating consequences of cybersecurity threats on patients in the United States Healthcare sector. Based on the data, it was observed that majority of the scholars forming 30% of the pooled datasets from 2000 to 2023 underscored that 'Delay Treatments'' is the main key consequences of cybersecurity threats on patients in the United States, followed by 'Endanger Patients Lives' representing 25%, and 'Patient Identity Theft' (20%), 'Paralyze Hospital Operations' (15%), and 'Frauding Patients' (10%). As a result of the obvious consequences of cybersecurity threats on patients safety, Ponemon Institute (2021) reported in a study that that cybersecurity threats can have devastating consequences for the healthcare sector. The Institute further reveals that most immediate impact of cybersecurity in healthcare sector is on patient care. For instance, in Figure 3 it is reveal that cybersecurity threats in a form of ransomware attacks can paralyze hospital operations, delay treatments, and potentially endanger patient lives (see Ponemon Institute, 2021). Moreover, breaches of patient data can lead to identity theft and other forms of fraud, causing long-term harm to individuals.

Figure 4: Financial Impact Associated with Cybersecurity Threat on Healthcare Organizations



Source: Output from Excel

Figure 4 presents the discussion for the financial impact associated with cybersecurity threat on Healthcare Organizations in the United States of America. Figure 4 reveals that about 40% of the dataset findings suggest that 'Legal Liability Cost' and 'Breach Recovery Cost' are the key financial impacts associated with cybersecurity threat on Healthcare Organizations in the United States of America, while the remaining 20% is attributed to 'Reputational Damage Cost'. This finding is consistent with a study conducted by IBM Security (2022). According to IBM Security (2022), the financial impact on healthcare organizations is also substantial, including costs associated with breach recovery, legal liabilities, and reputational damage. As noted earlier in the discussion, the 2021 report by the Ponemon Institute also highlighted that 67% of healthcare organizations experienced a data breach in the past two years, with the average cost of a data breach reaching \$9.23 million, significantly higher than the average across all industries (\$4.24 million) (Ponemon Institute, 2021). Above all, IBM's 2022 Cost of a Data Breach Report also revealed that the healthcare sector had the highest average data breach costs for the 12th consecutive year (IBM Security, 2022).

CONCLUSION

Cybersecurity threats present a formidable challenge to the healthcare sector in the USA. These threats, including ransomware attacks, phishing schemes, and vulnerabilities in IT infrastructure, can severely impact patient care, compromise sensitive data, and lead to substantial financial losses. By understanding the nature of these threats and implementing comprehensive cybersecurity strategies, healthcare organizations can better protect themselves and their patients. Through a combination of advanced technologies, improved training, and robust

policies, the healthcare sector can enhance its resilience against cyberattacks and ensure the security of sensitive health information. The increasing digitization and interconnectedness of healthcare systems, while beneficial, also expose new security vulnerabilities. Effective mitigation requires a multi-faceted approach involving advanced technologies, continuous staff training, and robust policy frameworks. By adopting comprehensive cybersecurity measures and staying ahead of emerging threats, healthcare organizations can better protect themselves and ensure the safety and privacy of patient data. To enhance cybersecurity in the healthcare sector, several policy recommendations should be considered including the following: (a) Mandate Regular Cybersecurity Training, (b) Enforce Advanced Security Measures, (c) Promote Adoption of Emerging Technologies, (d) Implement Regular Security Audits and Assessments, (e) Incentivize Investment in Cybersecurity Infrastructure, (f) Strengthen Federal and State Regulations, (g) Enhance Incident Response Capabilities, and (h) Foster Public-Private Partnerships.

Mandate Regular Cybersecurity Training. This study is recommending a mandate regular cybersecurity training among healthcare employees in the United States of America. As a result, all healthcare employees will be required to undergo regular cybersecurity training to recognize and respond to phishing attacks, handle data securely, and follow best practices for maintaining cyber hygiene. In addition, the healthcare system should implement periodic assessments to ensure that training is effective and up-to-date with the latest threat information.

Enforce Advanced Security Measures. The study recommends that the healthcare system should mandate the use of multi-factor authentication (MFA) for accessing sensitive health information systems. Require encryption of patient data both in transit and at rest to prevent unauthorized access.

Promote Adoption of Emerging Technologies. The study recommends that policymakers should encourage healthcare organizations to implement advanced technologies such as blockchain for secure data management and AI/ML for real-time threat detection. By providing guidelines and support for integrating these technologies into existing IT infrastructures.

Implement Regular Security Audits and Assessments. The study recommends that the United States healthcare system should implement regular security audits and assessments. This initiative will require all healthcare organizations to conduct regular security audits and vulnerability assessments to identify and mitigate potential security gaps. This can also be achieved by establishing clear protocols for responding to audit findings and implementing recommended improvements.

Incentivize Investment in Cybersecurity Infrastructure. The study recommends that financial incentives, such as tax breaks or grants, should be given to the healthcare organizations across the country that invest in upgrading their cybersecurity infrastructure. Additionally, the US government should support smaller healthcare providers with resources and funding to enhance their cybersecurity capabilities.

Strengthen Federal and State Regulations. The study recommends that federal and state existing laws regulating cybersecurity threats needs to be strengthened. By updating existing regulations to address emerging cybersecurity threats and ensure that they are comprehensive and enforceable will go a long way minimize cybersecurity threats in the healthcare system. Also, by developing a cohesive framework that aligns federal and state policies, ensuring consistency and clarity in cybersecurity requirements.

Enhance Incident Response Capabilities. This study further recommends that policymakers should enhance cybersecurity incident response capabilities. This initiative will require healthcare organizations to develop and regularly update incident response plans to quickly and effectively address cybersecurity breaches. Facilitate the sharing of information and best practices among healthcare providers to improve collective incident response efforts.

Foster Public-Private Partnerships. This study is recommending that policymakers should encourage collaboration between government agencies, healthcare organizations, and cybersecurity firms to share threat intelligence and to aid in the development of joint strategies for combating cyber threats. Fostering such collaboration will promote initiatives that facilitate the exchange of knowledge and resources across the public and private sectors to help combat cybersecurity threats.

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