The Use of Structural Equation Modeling (SEM) in Built Environment Disciplines

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Abstract

The use of Structural Equation Modeling (SEM) in research has increased in various field of disciplines and becoming of greater interest among researchers in built environment. However, there is little awareness about the attributes, application and importance of this approach in data analysis. This has consequently led to difficulties encountered in the use, explanation and/or drawing appropriate interpretations from SEM analyses. This article therefore aims at offering rudimentary knowledge of SEM approach in data analysis, unveiling its attributes, application and importance as well as giving examples in testing associations amongst variables and constructs. The article employed thirty-eight literatures review after winnowing through relevant published materials. The understanding of this analytical tool is expected to help in analysing data when considering more complex research questions and testing multivariate models in a single study. This paper will serve as eye opener to the researchers to have better understanding of SEM analytical techniques.

Keywords: Confirmatory Factor Analysis, Data Cleaning, Exploratory Factor Analysis, Measurement Model, Model Modifications, Structural Equation Modeling.

1. Introduction

The use of Structural Equation Modeling (SEM) in research has increased in various field of disciplines and becoming of greater interest among researchers in built environment disciplines. Various scholars explained SEM in various ways (Carvalho & Chima, 2014; Davčik, 2013; Hox & Bechger, 2014; Hoyle, 1995, 2012; Kline, 2011; Nachtigall, Kroehne, Funke, & Steyer, 2003; Schumacker & Lomax, 2010; Timothy Teo, Tsai, & Yang, 2013). It is a statistical technique that can be used to test hypotheses about the relationships among observed and latent variables (Hoyle, 1995, 2012). (Hoyle, 1995). Ashill (2011) and Bagozzi and Yi (1988) referred to it as 'causal Modeling' which has become a popular tool in the methodological approach among researchers. It is a technique that represents, estimates and test a theoretical network of linear relationship among observable or unobservable variables. This is a second generation statistical analysis procedure that is established to analyse the inter-relationships between multiple variables in a model (Awang, 2014) which could be stated in a chains of single and multiple regression equations. The technique is capable of efficiently estimating correlation and covariance in a model, analysing the path analysis with multiple dependents, running of CFA, analysing of multiple regression models at the same time and analysing regressions with multi-collinearity problems as well as modelling the inter-relationships among the variable in the model. This is mainly to test the relationship between constructs/variables of interest in the study.

Schumacker and Lomax (2010) and Hoyle (2012) categorised variables into two major types which include latent variables and observed variables. Latent variables are termed as constructs or factors (Awang, 2014; Hoyle, 2012; Schumacker & Lomax, 2010) that are not directly observable or measured but indirectly observed or measured. These are inferred from respondents' response (observed variables) towards a set of items within the questionnaire through tests, surveys, and so on. On the other hand, the observed, measured or indicator variables are a set of variables that being used to describe or deduce the latent variable or construct (Awang, 2014; Schumacker & Lomax, 2010) that are directly measured. Variables can either be dependent or independent variables. The SEM therefore consists of observed variables and latent variables, whether independent or dependent. There are varieties of softwares that are available to analyse SEM and these include AMOS, LISREL, SEPATH, PRELIS, SIMPLIS, MPLUS, EQS and SAS which have contributed to the various practise of SEM (Timothy Teo et al., 2013). The LISREL program was the first SEM software program to be developed before other software programs were developed in the mid-1980s (Byrne, 2010; Kline, 2011; Schumacker & Lomax, 2004, 2010). However, this study is limited to the use of AMOS software as a result of its greater advantage over

other softwares in terms of its graphic presentation of the model. It does not necessitates writing of instructions through computer program like some other softwares.

Various scholars employed AMOS graphic to model and analyse research problems in various disciplines such as psychological, tourism, medical and healthcare, social science, education, academic, market and institutional (Awang, 2014; Baumgartner & Homburg, 1996; Choi, 2011; Dyer, Gursoy, Sharma, & Carter, 2007; Nair, Kumar, & Ramalu, 2015; Timothy Teo et al., 2013). Baumgartner and Homburg (1996) reviewed the applications of structural equation modeling (SEM) in marketing and consumer research while Choi (2011) explored potential psychological processes that mediate the effects of various individual and contextual variables on the creative performance of individuals. The application of items on a measurement scale was made by Dyer et al. (2007) to develop a structural model to describe the tourism impact perceptions of the residents and how these perceptions affect their support for tourism development. Nair, Nair et al. (2015) in their study developed constructs and factors influencing Organizational Health within the context of the system theory to create a measurement model that can be used to measure business performance with Organizational changes whereas Timothy Teo et al. (2013) introduced researchers in education to the application of structural equation modeling (SEM) in educational research.

Awang (2014) summarised the engagement of Amos graphic in various disciplines. According to him, Amos graphic could be engaged in modelling and evaluating the role of medical counselling in helping the healing process of patients undergoing treatment in a hospital, defining of the impact of communal image of drugs producers and medicine price on the doctors' readiness to practice hereditary drugs to their patients, determining the effects of interviewees' socio-economic status on their stress and health situation. Others include evaluation of the influence of infrastructure facilities, academic facilities, academic instructors and program schedule on students' performance in an institution, assessing how students' satisfaction mediates the relationship between university reputation and the loyalty of outgoing undergraduates to continue into postgraduate study, the effects of firm's corporate reputation on the competitiveness of its products in the market and lastly, the significance of the organisational climate in a workplace as a moderator in the relationship between employees' job satisfaction and their work commitment can also be studied with the aid of Amos graphic.

The use of AMOS also has the benefits of specifying, estimating, assessing and presenting the model in a causal path diagram to show the hypothesised relationships among the constructs of interest (Arbuckle, 2013; Bian, 2011). Where the model is not fit to the data when the empirical model is tested against the hypothesised model for the goodness of fit, it gives room for the modification for the purpose of improving the model. Though, SEM continues to be applied and get popular among various disciplines but with little awareness amongst built environment disciplines. This article therefore aims at offering rudimentary knowledge of structural equation modelling (SEM) approach in data analysis, unveiling its attributes, application and importance as well as applying it to the built environment research by giving examples of testing associations amongst variables and constructs.

2. Overview of SEM Approach

The growth and attractiveness of SEM was generally accredited to the development of software such as AMOS, LISREL, SEPATH, PRELIS, SIMPLIS, MPLUS, EQS and SAS. Many researchers are finding the use of SEM to be more appropriate to address variety of research questions (A P Nair, Kumar, & Sri Ramalu, 2014; Dyer et al., 2007; Manafi & Subramaniam, 2015; Syme, Shao, Po, & Campbell, 2004). This is resulted from the improved interfaces of these various softwares and combination of different methodological techniques within the SEM techniques (Timothy Teo et al., 2013). SEM is the combination of a measurement model and a structural model. The measurement model defines the relationships between observed variables and latent (unobserved) variables. The latent (unobserved) variables are hypothesized to be measured within the measurement model. The measurement model allows the researcher through confirmatory factor analysis (CFA) to evaluate how well the observed variables combine to identify underlying hypothesized constructs. The latent variables are to be represented by at least three measured variables called indicators as shown in Figure 1. Bollen (1989) discourages testing models that include constructs with single indicator in order to guarantee the reliability of the observed indicators and to ensure that the models contain little error. This will enable the latent variables to be better represented. The researcher decides on the observed indicators to define the latent factors in the measurement model. The extent to which a latent variable is accurately defined depends on how strongly related the observed indicators are. Model misspecification in the hypothesized relationships among variables occurred when an indicator is weakly related to other indicators and this resulted in a poor definition of the latent variable (Timothy Teo et al., 2013).



Figure 1. Example of Measurement Model

According to the figure 1, there are five latent factors named D to H being estimated by different number of observed variables. The observed variables are represented by rectangles shape named with different codes while the latent variables are represented by the oval shape. The straight line with an arrow at the end represents a hypothesized effect one variable has on another. The ovals shape indicators on the right hand side of each observed variables represent the measurement errors (residuals) indicated with e1 to e21. On the other hand, the structural model deals with the nature and magnitude of the interrelationships among constructs (Hair, Black, Babin, & Anderson, 2010). This is the interrelationship between the latent variables which are the hypothesized to be measured.

3. Methodology

In order to apply the use of SEM in built environment research, relevant literature reviews were conducted through published researched journal articles, books, conference proceedings, unpublished thesis and monographs. This aimed at identifying issues relating to the application of the SEM. This paper essentially employed an extensive relevant literature reviews that centred on the subject through Search Engines such as Google scholar, Library of congress, LISTA (EBSCO) and Web of Science core collection (Thompson Reuters). Many articles were consulted through each of these search engines but after winnowing, only thirty-eight articles were used and quoted in this paper. The selected thirty-eight articles were based on their contents' relevancy to the subject of discussion in this paper. Those that were not directly relevant to the subject were discarded. The application of content analysis techniques were employed for the analysis and explanation. This involved reading, skimming and interpreting the documents that were necessary in the materials to be analysed. The literature review aimed at examining and synthesizing issues as relate to the underlying subject.

The significant issues as contained in this paper were viewed as the process of understanding the attributes, application and importance of SEM in built environment research as the techniques of data analysis. The paper offered rudimentary knowledge of the approach for testing associations between variables and constructs. These are expected to be of assistance for analysing complex research questions and test multivariate models in a single study of built environment research. The paper will serve as eye opener to the researcher in built environment disciplines to have better understanding of research analytical techniques through which other researchers can build upon.

4. SEM in Built Environment Research

There are six steps to be carried out in SEM for the purpose of testing a model and these include data collection, specification, identification, estimation, evaluation, and modification (Haenlein & Kaplan, 2004; Hoyle, 1995; Kline, 2011, 2013; Schumacker & Lomax, 2004, 2010; Weston & Gore-Jr, 2006). Researcher specifies the hypothesized relationships in existence between observed and latent variables in model specification. Many researchers saw Model identification as complex concept to understand and treated it as a condition that must be considered preceding analysis of data (Timothy Teo et al., 2013; Weston & Gore-Jr, 2006). Estimation followed data collection, specification and identification. It encompasses defining the significance of the unknown parameters and the error associated with the estimated value. The estimation include the regression in terms of standardised and unstandardised estimates, correlation, covariances, variances coefficients and so on. These are generated through the use of AMOS software package in SEM (Arbuckle, 2013). There are varieties of estimation procedures which must be selected before the conduct of the analysis and these include Maximum Likelihood (ML), Least Squares (LS), unweighted LS, generalized LS, and asymptotic distribution free (ADF) (Arbuckle, 2013; Kline, 2013; Weston & Gore-Jr, 2006).

CFA is used to test the measurement model before estimating the full structural model (Gerbing & Anderson, 1992). This tests and determines if indicators load on specific latent variables as proposed and if any indicators do not load as expected. The indicators may load on multiple factors instead of loading on a single factor and may fail to load significantly on the expected factor. This is followed by testing of the full structural model to estimate relationships among unobserved variables showed with unidirectional arrows. Weston and Gore-Jr (2006) specified four-phases of SEM to include:

- Estimation of exploratory factor analysis (EFA) to allow the researcher greater precision in determining potential problems with the measurement model;
- Testing of the confirmatory factor analysis (CFA);
- Simultaneous testing of the measurement and structural equations model and
- Lastly testing of preceding hypotheses on specified parameters.

Fitness of the model to the data has to be evaluated after the estimation, aimed at determining if there is relationships between measured and latent variables in the estimated model as indicated by a varieties of model fitness indices such as goodness-of-fit index (Jöreskog & Sörbom, 1996), chi-square χ^2 (Bollen, 1989), Comparative Fit Index (CFI) (Bentler & Chou, 1987), Steiger's Root Mean Square Error of Approximation (RMSEA) (Steiger, 1998), Standardized Root Mean Square Residual (SRMR) (Bentler & Chou, 1987). Recommendations were made by various scholars for model fitness. For example, Bentler and Chou (1987) suggested nonsignificant χ^2 for acceptable fit and CFI greater than 0.90, RMSEA should be less than 0.10 according to the suggestion of Browne, Cudeck, Bollen, and Long (1993) while SRMR should be less than 0.10. (Bentler & Chou, 1987).

The last step to be carried out in SEM for the purpose of testing a model is model modification. This is an important step and a process of ensuring that the specified model fit well to the data. Modification may therefore be needed when the proposed model is not fit to the data. This entails altering the estimated model by correlating or deleting the variables that redundant in the model.

5. Data Cleaning and screening in SEM

The importance of data cleaning and screening in SEM cannot be over-emphasised. Several issues have to be taken into consideration in the course of cleaning and screening the data to be used in SEM. Firstly, data sampled size has to be considered. However, there is no consensus as regards what should be the sample size that is adequate in SEM. For example, Kline (2011) suggest a sample size of 10 to 20 respondents per estimated parameter to be sufficient sample size. However, a sample size of less than 100 households, sample size between 100 and 200 households and sample size that is greater than 200 households are considered as small sample size, medium sample size and large sample size respectively for structural equation modeling (SEM) analysis (Kline, 2011) . Weston and Gore-Jr (2006) in his own opinion suggests a sample size of 200 to be adequate when researcher forestalls no difficulties with data such as missing data or non-normal distributions. Multicollinearity is another thing that is important to be considered in data cleaning and screening. This refers to situations where extremely associated observed variables are basically redundant. It is also imperative for researchers scrutinise univariate outliers. Response of the respondents characterise a univariate outlier when the responses are extreme on only one variable. This could either be changed or amended to the next utmost extreme

response depends on the normality of the data.

Multivariate outliers occur when respondents have two or more extreme responses or an uncommon configuration of responses. Recoding or removing of multivariate outliers could solve the problem of multivariate outliers. Multivariate distribution of statistics is expected to be normally distributed in SEM. Thus, non-normality will affect the correctness of statistical tests and become problematic in the model. Testing a model with non-normally distributed data may results to incorrect model. The model may assumed a good fit to the data when the model is a poor fit to the data and the model may assumed a poor fit to the data when the model is a good fit to the data. Examination of the skewness and kurtosis distribution of each observed variable is used to determine univariate normality. Transformation of data and deleting or transforming univariate or multivariate outliers enhances multivariate normality and increase data normality. Missing data denotes a systematic loss of data and it is very important in the data cleaning and screening. It is important to address missing data before the researcher proceed in the data analysis through SEM. This can be resolved by running the descriptive analysis through the SPSS packaged and taking note of the extent of the problem. Whenever a missing data is discovered, it advisable for the researcher to go back to the raw data and find out the exact questionnaire for the purpose of inciting the missing data.

6. Built Environment Research Analysis through SEM

In built environment research, latent constructs being measured by a set of items in a questionnaire are being dealt with in most cases. The first generation statistical analysis technique in research could not entertain latent constructs and this necessitates the use of SEM that allows the relationship among the constructs to be modelled with their respective item variables and for simultaneous analysis. SEM is an hybrid of factor analysis and path analysis to provide a summary of the interrelationships among variables (Weston & Gore-Jr, 2006). The researches in built environment disciplines are often complex and multidimensional in nature which necessitates complex research questions to be answered. The first generation statistical analysis techniques of handling built environment research may not be able to cope with the task of the complex and multidimensional nature of the study. This is because first generation statistical analysis techniques that allows for the testing of such models. SEM makes provision for interrelationships summary between variables and the hypothesized relationships between constructs can also be tested by the researcher. The ability of the SEM in estimating and testing the relationships among constructs is of great advantage over the first generation statistical analysis techniques.

The use of SEM in built environment disciplines gives room for the conduct of numerous different multiple regression models and modifying through identification and removal of the weaknesses in the model until the model is found to be fitted to the data. The analysis and presentation of the revised model as if it were the originally hypothesized model are made through the SEM. The use of multiple measures in SEM to represent constructs allows for the establishment of construct validity of factors unlike in general linear models where constructs may be represented with only one measure. SEM takes into consideration measurement errors whereas these are not taking into consideration in the general linear models in first generation statistical analysis techniques.

7. Application of SEM to Analyse Built Environment Research

The example to be used here is taken from an analysis of a research work on housing affordability dilemmas in consumer decision making on housing demand in Nigerian urban centres. The emphasis here is on the application of SEM in built environment research, rather than process of analysis and the content of the interpretation. However, as it is easier to understand the SEM background, its features and application in built environment research, it is helpful to have better understanding of the analytical tool and statistical procedures of considering more complex research questions and test multivariate models in a single study.

The application of confirmatory factor analysis (CFA) and structural equation modeling (SEM) with the aid of AMOS (Analysis of Moment Structures) were applied to establish the relationship among the consumers' evaluation factors and the effects of consumers' evaluation on housing affordability. Modifications were made to the model in form of elimination of those items that did not contribute to a particular variable scale (Bian, 2011). Correlation among items that have the same direction towards contributing to a particular variable scale (Choi, 2004; Schumacker & Lomax, 2004, 2010) was also made to modify the model. However, consideration was

given to the modifications that made sense or justified on theoretical grounds (Arbuckle, 2013; Loehlin, 2004) to enhance genuine improvement in the measurement in the course of modifying the model.

7.1 Example: CFA to Establish the Relationship among the Consumers' Evaluation Factors

CFA was performed to establish the relationship and strength of the factors within the measurement model. CFA technique was applied to evaluate the factor structures within a measurement model in order to ascertain how well the measurement model fits to the data. The variables in consumers' evaluation aspect of the questionnaire were converged as an unobserved latent factors to measure each factor according to the exploratory factor analysis (EFA) result.

CFA was performed on consumers' evaluation factors in order to validate and confirm the variables that measure the factors. AMOS was used to accomplish this task taking into consideration sequence of iterative procedures suggested by different scholars. Modifications to the measurement models were made to get the model fitted well to the data. Content validity of particular variables that converged to each of the factors were tested for internal consistency with the aid of SPSS in the early stage of the study. The Cronbach's Alpha of the measurement model was carried out to indicate that the items identified for each factor had good internal consistency and capable of confidently measuring the degree of consumers' evaluation accurately. Discriminant analysis of the consumers' evaluation was carried in order to ensure all variables that are capable of measuring the construct/factor. Discriminant validity is assessed to determine the extent to which independent measured variables are correlated. This is obtained through varieties of investigation that necessitates unobserved constructs/factors to be correlated to each other. Several indicators on maximum likelihood estimates such as assessment of the normality, regression weights, standardized regression weights, squared multiple correlations and standardized residual covariances of modified discriminant validity of consumers' evaluation were examined to ascertain that none of these estimates revealed a problematic variable in the construct. This aimed at achieving a better model fitness.

7.2 Example: SEM to Establish the Effects of Consumers' Evaluation on Housing Affordability

Structural equation model (SEM) was applied to analyse and validate the confirmatory research model. This is to demonstrate the influence and degree of consumers' evaluation on housing affordability. This entails statistical approaches such as path analysis, regression and square multiple correlation (R2) to determine the effects and degree of consumers' evaluation on housing affordability. A sequence of procedure was strictly followed in order to achieve this through the structural equation model. Four factors were considered according to CFA. The theoretical structural equation model of assessing the effects of exogenous latent variables consumers' evaluation factors on endogenous latent variable housing affordability as shown in the Figure 2 were tested. The rectangle is representing the manifest variable while the oval shaped represents the list of endogenous latent variables.



Figure 2. Theoretical structural equation model of the effects of consumers' evaluation factors with their indicators on housing affordability (I)

Schumacker and Lomax (2010) explain latent variables (constructs or factors) as the variables that are not directly observable or measured but indirectly observed or measured while the observed, measured, or indicator variables are the set of variables that are used to define or infer the latent variable or construct. Latent variables in SEM generally correspond to hypothetical constructs or factors, which are explanatory variables presumed to reflect a continuum that is not directly observable but an observed or manifest variables used as indirect measure of a construct referred to as indicators (Kline, 2011). The initial structural model was tested using the sampled data with the aid of AMOS software. At a start, the measurement model was tested without correlation among the factors as shown in Figure 3 and later tested with the factors being correlated as shown in Figure 4.



Figure 3: The initial structural equation model to illustrate the effects of the consumers' evaluation factors on housing affordability (I)

This is in accordance to the suggestion of Anderson and Gerbing (1992) and Kline (2013). To determine the good model fit at this stage, model fit indices were limited to the commonly accepted model indices and these include Ratio, goodness of fit index-GFI, adjusted goodness of fit index-AGFI and Comparative Fit index-CFI as well as the root mean square error of approximation (RMSEA). However, the initial structural equation model was re-adjusted or modified by correlating the factors as shown in Figure 4 in order to confirm if a better and acceptable model fit can be achieved.



Figure 4. The structural equation model to illustrate the effects of the consumers' evaluation on housing affordability.

Various indicators such as assessment of normality, standardized regression weights, variance, correlations, covariance, squared multiple correlations (R2) and outliers were considered for investigation to be sure that no variable is problematic in the model. The path analysis estimate between the consumers' evaluation and housing affordability were measured to ascertain their significant influence on housing affordability. Value of variance

cannot be negative, hence it means the model is wrong (Jöreskog & Sörbom, 1996). This is to determine if all the variables within the construct can measure the consumers' evaluation within the structural equation model and ascertain the significant level of consumers' evaluation influence on housing affordability.

8. Model Modifications and Fitness

The fitness aimed at determining how well the model fit well to the sample data. This is to compare the predicted model covariance of the specified model with the sample covariance matrix of the sampled data. Modifications need to be made to the model in order for the model to be fitted to the sample data. There are three approaches in modifying a model and this can be in form of elimination of those items that did not contribute to a particular variable scale, has low theoretical importance or a low communality (Bian, 2011). The second approach centres on the correlation among items that have the same direction towards contributing to a particular variable scale because some common unmeasured latent variable is influencing both of them (Choi, 2004; Schumacker & Lomax, 2004, 2010) and thirdly, combination of the two approaches (Arbuckle, 2013; Choi, 2004; Huang, 2011; Loehlin, 2004) to improve model fitness to data. However, any modification to be adopted must make sense or be justified on theoretical grounds (Arbuckle, 2013; Loehlin, 2004) to enhance genuine improvement in measurement or theory.

In modifying the model, decision on which and how many of the variables need to be eliminated from the measurement model or which variables are to be correlated demand for iterative sequences for the purpose of achieving model that complies and fits well to the data at p = .05. Indicators such as assessment of normality, standardized regression weighs, square multiple correlation (R2), variance, residual covariance, correlations, covariance, outliers and modification indices have to be taken into consideration. They have to be investigated and use for the modification for the purpose of achieving a measurement model that is well fitted to the data. For the purpose of achieving a better model fit, several indicators on maximum likelihood estimates such as regression weights, standardized regression weights, squared multiple correlations and standardized residual covariances of modified discriminant validity of consumers' evaluation were to be examined and ascertain that none of these estimates revealed a problematic variable to be eliminated from the construct.

In addition, modification indices (MI) provided by SEM programs gives the value of modification index. This depict the amount that the chi-square value is expected to decrease if the corresponding parameter is freed which is expected to improve the fitness of the model. Though the SEM software will suggest all changes that will improve model fit, changes to be made must make sense or be justified on theoretical grounds (Arbuckle, 2013; Loehlin, 2004). This is to develop unpretentious improvement in measurement or theory. The researcher must always be guided by theory and avoid making adjustments, no matter how well they may improve model fit (Timothy Teo et al., 2013).

Various indicators indices have been agreed among the researchers to measure the fitness of the model (A.Marcoulides & E.Schumacker, 2009; Browne et al., 1993; Schumacker & Lomax, 2010). These can be categorised into four categories and these include Absolute Fit Measures, Incremental Fit Measures, Parsimonious Fit Measures and Other Fit indices as shown in the Table 1. Chi-square and Chi-square/df is the test of model discrepancy that indicates the extent to which the data (sample covariances) is incompatible with the hypothesis (implied covariances). Data with a better fit with the model gives small chi-square values and chi-square/df ratio with value 5 or less. In other words, the more the implied and sample covariances differ, the bigger the chi-square statistics, and the stronger the evidence against the null hypothesis that the data fits the model. X2 = (O - E)/E.

Absolute Fit Measures	Recommended Criteria	Sources	
	Values for Good Fit		
Chi-square (X ⁻) of estimated model	-		
Df	< 0.05	Hayduk, 1987; Hair et al., 2010	
	< 0.03	Bagozzi & Yi, 1988	
X ² p-level	▶ 0.05	\blacktriangleright	
GFI	▶ 0.80	Chau & Hu, 2001; Hair et al.,	
		2010	
Population Gamma Index (PGI)	> 0.95	>	
Root Mean Square Residual (RMSR)	> 0.08	×	
	> 0.10	A	
Root Mean Square Error of	> 0.08	Browne & Cudeck, 1993	
Approximation (RMSEA)	▶ 0.10	Hair et al., 2010; Hu & Bentler,	
		1999	
Incremental Fit Measures			
Independence model X ²	-		
Independence model df	-		
Adjusted GFI (AGFI)	> 0.80	Chau & Hu, 2001	
Adjusted PGI (APGI)	> 0.95	>	
Normal Fit Index(NFI)	> 0.90	>	
Non- Normal Fit Index(NNFI)	> 0.90	Bentler &Bonett, 1980	
Parsimonious Fit Measures			
Normed $X^2 (X^2/df)$	$1 < X^2/df < 2$		
Parsimonious Normed Fit Index	The higher the better		
(PNFI)			
Akaike Information Criterion (AIC)	The lesser the better		
Comparative Fit Index (CFI)	> 0.90	Bagozzi & Yi, 1988; Chau &	
		Hu, 2001	
	> 0.80	Jui-Sheng, 2013	
Sample Size (N)	100 < N < 150		
Other Fit indices	1 <u> </u>		
RFI (Relative Fit Index)	▶ = 0.95	>	
IFI (Incremental Fit Index)	▶ = 0.80	Benamati & Lederer, 2008	
TLI (Tucker-Lewis Coefficient)	▶ = 0.95	\triangleright	

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Table	1. A(ceptadi	e Mode	л гн	Criteria

The Goodness of Fit Index (GFI) measures the fit between observed or actual data (Covariance or Correlation) matrix and that predicted from the proposed model. Values closer to 1 indicates good fit and the use of \gfi in text macro displays GFI value in output path diagram. The Adjusted Goodness of Fit Index (AGFI) is the degree of freedom that is taken into account in testing the model. The data that fit to the model gives AGFI value greater than 0.8. The use of \agfi in text macro displays AGFI value in output path diagram. The Comparative Fit Index (CFI) compares data against the null model. The data that fit the model gives CFI values closer to 1 and the use of \cfi in text macro displays CFI value in output path diagram. The data that fit the model gives Parsimony Comparative Fit Index (PCFI) values closer to 1 and use \pcfi in text macro to display PCFI value in output path diagram. For Root Mean Square Error Approximation Index (RMSEA), the data that fit the model gives RMSEA values less than 0.08 with the use of \rmsea in text macro to display RMSEA value in output path diagram. The data that fit the model gives small AIC values close to 0 with the use of \acid in text macro to display AIC value in output path diagram. The Normal Fit Index (NFI) must be more than 0.8. However, a value of 1 indicates that the model perfectly fits the data observed. The use of \nfi in text macro displays NFI value in output path diagram.

The Relative Fit Index (RFI) must be greater than or equal to 0.90 and use \rfi in text macro to display RFI value in output path diagram. The Incremental Fit Index (IFI) must be greater than or equal to 0.80 with the use of \ifi in text macro to display IFI value in output path diagram. The Tucker-Lewis Coefficient (TLI) must be greater than or equal to 0.90 and use \tli in text macro to display TFI value in output path diagram. Root Mean Square

Residual (RMR or RMSR) is the square root of the average squared amount by which the sample variances and covariance differ from the root estimates obtained from the model assuming the model is correct and it must be smaller than 0.08. The use of \rmr in text macro displays RMR value in output path diagram.

9. Benefits and Limitation of SEM Application

The constraint of Ordinary Least Square (OLS) in dealing with latent constructs gave birth to the development of SEM which is the second generation multivariate analysis technique with many benefits. The employment of SEM in research aids the researcher in keeping pace with the latest growth in research methodology. The simultaneous computation of multiple equations of inter-relationships in a model is of great advantage in the use of SEM (Weston & Gore-Jr, 2006). AMOS (Analysis of Moment Structures) is the software developed for SEM to effectively, efficiently and accurately model and analyse the inter-relationships among latent constructs (Awang, 2014; Schumacker & Lomax, 2010; Weston & Gore-Jr, 2006). Through the employment of AMOS graphic interface, path diagrams can be created in place of writing of equations or typing of commands, the use of CFA to validate the measurement model of a latent construct that leads to the modelling of SEM and aids speed, efficient and accuracy of analysis and testing of the theory through AMOS. SEM is seen as a hybrid of factor analysis and path analysis to provide a parsimonious summary of the interrelationships between variables like in factor analysis and through which researchers can test hypothesized associations amongst constructs as in path analysis (Weston & Gore-Jr, 2006).

Awang (2014) see SEM as the most efficient technique in handling CFA for measurement models, analysing the causal relationships among the latent constructs in a structural model, estimating their variance and covariance and testing of the hypothesis for mediators and moderators in a model. AMOS itself is user friendly which makes the process of hypothesis testing easier in SEM (Schumacker & Lomax, 2010). The fitness of the data to the multiple models can be achieved through the use of AMOS graphic in a single analysis. The use of AMOS through examination of every pair of the models to identify and either constrain or delete redundant items in a measurement model that endanger model fitness is of great benefit.

Byrne (2010) summarised the importance of SEM and compares it with other multivariate techniques with its four exclusive attributes as followed:

- SEM takes a confirmatory approach to data analysis by stipulating the associations between variables. Other multivariate techniques are descriptive by nature such as exploratory factor analysis so that hypothesis testing is rather difficult to do.
- SEM offers explicit estimates of error variance parameters while other multivariate techniques are not capable of either assessing or correcting for measurement error. For example, a regression analysis ignores the potential error in all the independent (explanatory) variables included in a model and this raises the possibility of incorrect conclusions due to misleading regression estimates.
- SEM procedures incorporate unobserved (latent) and observed variables together but other multivariate techniques are based on observed measurements only.
- SEM is capable of modeling multivariate relations, and estimating direct and indirect effects of variables under study but other multivariate techniques are capable of performing the task.

However, with all the benefits of the SEM, there are various challenges in employing it in data analysis. SEM requires large sample size. Parameter estimation on variances, regression coefficients and covariances is based by Maximum Likelihood (ML) and assumes normality among the variables that requires large sample size. Model that is based on a small sample size is assumed to exhibits estimation problems and unreliable results. Built environment research that will apply SEM will require minimum sample size of 100 sample size in order to meet the assumption of maximum likelihood estimation (Kline, 2011). Besides this, the process of SEM is somehow technical, complicated and can be frustrating which can lead the researcher to misuse the technique in developing a "fit index tunnel vision" (Kline, 2011). Consideration of multiple fit indices and residuals can be ignored by the researcher in testing fitness of the model to the data but only consider a single indices like CFI thereby avoid modification of the model.

10. Conclusion

Efforts have been made in this paper to explain what SEM is and its application in built environment research with examples. It is evidence that SEM can be of advantage in built environment research by considering more

complex research questions and test multivariate models in a single study. The use of SEM involves the interplay of statistical procedures and theoretical understanding in built environment study. Despite various benefits of the SEM, the paper also highlighted some of its shortcomings. This paper will serve as eye opener to the researcher in built environment disciplines to have better understanding of research analytical techniques over the first generation statistical analysis technique. It is however suggested that researchers in built environment disciplines should be encouraged to make more consultation to some of the references and other textbooks for better understanding of the SEM and its various softwares. This paper is limited to brief introduction to the background, features of the SEM and its application in built environment research. Further study is needed to examine the methodological approach to facilitate analysis in built environment research through SEM. There is a need for greater disclosure to give details technique for conducting SEM analysis presenting a step-by-step guide of the analytic procedure with the aid of an empirical example.

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