

Operational Diversification and Stability of Financial Performance in Indian Banking Sector: A Panel Data Investigation

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Abstract

Reforms in Indian banking sector and subsequent entry of domestic and foreign private banks have enhanced competition in the sector significantly raising the possibility of fluctuations in financial performance of the banks. As a strategic response to these changing market conditions, many of the banks have followed the route of diversifying their operations to reduce the instabilities in their financial performance. In this perspective, the present paper is an attempt to examine the impact of the strategy of operational diversification on stability in financial performance of the banks. The paper uses panel data regression techniques for a set of 59 banks over the period from 1995-96 to 2007-08. It is found that the banks with greater extent diversification of operations suffer from the problem of larger fluctuations in financial performance possibly due to their failure in deciding the right areas of diversification and its optimum extent. Future research should aim at addressing these issues as over-diversification of operations or diversification into areas of noncore competencies may affect stability of financial performance adversely as well as may create conflicts across the regulators in defining their jurisdiction, particularly when the areas of operations overlap.

Keywords: Operational diversification, financial performance, stability, banks, India

1. Introduction:

Reforms in Indian banking sector¹ and subsequent entry of domestic and foreign private banks have enhanced competition in the sector significantly raising possibility of fluctuations in financial performance of the banks. This has resulted in a considerable change in the objectives, strategies, and operations of the banks. As a strategic response to the changing market conditions, policies, and regulations, many of the banks operating in India have taken the route of diversifying their operations to reduce the fluctuations in their financial performance. Increasingly, the banks are transcending their normal operations, and are venturing into the areas like insurance, investment and other non-banking activities². Deregulation, disintermediation, and emergence of advanced technologies, along with the consolidation wave in the sector have largely facilitated the banks to diversify their operations (Arora and Kaur, 2009). In addition, lowering of the Cash Reserve Ratio (CRR) and the Statutory Liquidity Ratio (SLR) has also enabled the banks to diversify their operations by enhancing flexibility in their business decisions.

¹Major changes on the policy front include relaxing the restrictions on domestic investment, promoting foreign investment, opening up of capital market, simplification of different financial instruments, and diversification of investment sectors.

² A large number of banks have undertaken traditionally non-banking activities such as investment banking, insurance, mortgage financing, securitization, and particularly, insurance (Jalan, 2002).

It is expected that diversification of operations would help the banks in leveraging managerial skills and abilities across services (Iskandar-Datta and McLaughlin, 2007), gaining economies of scope by spreading fixed costs (Steinherr and Huveneers 1990; Drucker and Puri, 2009), and providing a financial supermarket to customers who demand multiple products (Berger et al, 2010a). It is also likely to reduce the expected costs of financial distress or bankruptcy by lowering risks³ (Boot and Schmeits, 2000) as well as the chances of costly financial distress (Berger et al., 2010a). More importantly, the banks are designed to diversify by nature (Winton, 1999; Acharya et al. 2006). Since deregulation and the resulting intensified competition have forced the banks to engage in risk-taking activities for their market share or profit margins, diversification of operations may help them in spreading the risks of operations across different services, and thereby stabilizing financial performance. In addition, diversification of operations may also contribute to the stability in financial performance by providing opportunity to gain non-interest income, engaging in activities where returns are imperfectly correlated, and diluting the impact of priority sector lending.

However, diversification of operations into different services can affect performance of a bank adversely by reducing the comparative advantage of managerial expertise when it goes beyond their existing level (Klein and Saldenberg, 1998). This is very important, particularly when diversification of operations exposes the banks to various new risks⁴ and the management does not have the necessary expertise to control these risks efficiently. In addition, the banks may suffer due to diversification inducing competition as well (Winton, 1999). For the public-sector banks, it is also possible that engagement in the securities business would lead to concentration of market power in the sector due to their reputation and informational advantages, and this may restrict other banks from competing on a level playing field. Further, entering into underwriting services through diversification may lead to conflicts of interest between banks and the investors and this, in turn, may affect financial performance of the banks adversely. A wide body of literature (e.g., Jensen, 1986; Berger and Ofek, 1996; Servaes, 1996; Denis et al., 1997) point out that the financial institutions should focus on a single line of business, especially to reap the benefits of managerial expertise as well as to reduce the agency problem.

Thus, the existing studies do not show any consensus on the impact of operational diversification on financial performance of banks. For example, Xu (1996) finds that banks benefit from diversification in the form of greater stability of returns from their asset. It is observed that international banking with diversification of assets helps the banks to escape from systematic risks. In addition, diversification of operations also enhances efficiency of the banks (Landi and Venturelli, 2002)⁵. Movement into non-bank product lines also reduces risks of cash flow of the banks (Rose, 1989). Contrary to this, a focused strategy can raise profit and reduce risks only up to a certain threshold, and when foreign ownership is either very high or very low, banks tend to benefit more from being diversified (Berger et al, 2010b). Some other studies, that find lower risks following operational diversification include Santomero and Chung (1992), Saunders and Walter (1994), Kwan (1998), and Stiroh and Rumble (2006).

On the other hand, according to Templeton and Severiens (1992), operational diversification of the banks into other financial services would reduce unsystematic risks, but it does not affect systematic risks. Earning of the banks may become more volatile as they engage more in fee-based activities and move away from traditional intermediation activities (De Young and Roland, 1999). The banks which expand into non-interest income activities face a higher level of risks than the banks that are engaged mainly in traditional intermediation activities (Lepetit et al, 2005). Besides, mergers with insurance firms can reduce the risks of bankruptcy, but combinations with securities/real estate companies may raise possibility of the same (Boyd and Graham, 1988; Lown et al., 2000). When diversification fails to reduce risks, it may be because of

³ In the present paper, the term 'risks' indicates instabilities in financial performance.

⁴ For example, banks may end up buying the securities they underwrite. They may also face greater market risks as they increase their share of securities holdings and market-making activities.

⁵ Landi and Venturelli (2002) observe a strong positive correlation between diversification and the X-efficiency score, in terms of both cost and profit.

lower capital ratios, larger commercial and industrial loan portfolios, and greater use of derivatives (Demsetz and Strahan, 1997). Further, greater reliance on non-interest income also results in more volatile returns and lower risk-adjusted profits for the banks (Stiroh, 2004a and 2004b).

Hence, there is no consensus on the nature of impact of operational diversification on stability in financial performance of the banks. Further, the existing studies are largely confined to the USA and the European countries, and examining the relationship in the context of transitional/emerging economies like India has remained largely unexplored⁶. More importantly, in Indian context, the direction of causality between diversification and risks of operation is not very clear. While the conventional wisdom suggests that the banks should diversify their operations to reduce risks, Arora and Kaur (2009) find that risks, cost of production, regulatory costs, and technological changes are the major determinants of diversification of operations in Indian banking sector. Similarly, Bhaduri (2010) observe that, with increased volatility of income following liberalization, the banks have gradually shifted their attention more towards other income related instruments.

The lack of consensus on the nature of impact of diversification on fluctuations in financial performance of the banks, and the direction of causality between the two in the existing studies raises an important question, should banks diversify across different services, or should they specialize? Addressing this debate on focus versus diversification is very important as the banks on many occasions face conflicting regulations and market conditions across sectors that may restrict their strategic flexibility as well as the benefits of diversification. In this perspective, the objective of the present paper is to examine the impact of operational diversification on stability of financial performance of the banks operating in India. The rationale for such attempt, particularly in Indian context arises as there is no robust policy framework stipulated by the Reserve Bank of India (RBI) to integrate diverse activities of the banks (Bhaduri, 2010), and in the absence of such policy resolution, increasing diversification of operations by the banks can result in conflicts amongst the regulators of different sector. The recent conflict between the Insurance Development and Regulatory Authority (IRDA) and the Securities and Exchange Board of India (SEBI) in regulating the unit-linked insurance policies (ULIPs) is a classic example in this regard. In addition, premature deregulation and foreign entry may increase the risks of crisis in the sector, especially when the macroeconomic and the regulatory structure are weak (Demirgüç-Kunt et al. 1998).

The rest of the paper is divided into four sections. Section 2 gives an overview on how the extent of operational diversification of Indian banks and the fluctuations in their financial performance have varied across the banks and over the period of time. The regression model estimated to examine diversification-risks relationship, measurement and possible impact of the independent variables, estimation techniques applied, and sources of data are discussed in Section 3. Section 4 presents the regression results and discusses the possible implications of the major findings. Section 5 concludes the paper.

2. Variations in Diversification and Financial Performance: An Overview

In banking sector, the term "diversification" is used to define multi-dimensionality in operations. The banks adopt the strategy of diversification primarily to reduce the risks. They also diversify their operations to grow their business, particularly when the prospect of growth in the present line of operation is limited. This growth may be realized by broadening the horizon of their services, i.e., by adding new services into their portfolio. The other motives of diversification by the banks may include gaining market power, maximizing value, strengthening capital base, etc. (Ali- Yrkkö, 2002).

⁶ However, there are a few studies that have attempted to explore diversification-performance relationships in banking sector of the transitional economies. For example, Berger et al (2010a) have examined the effects of focus versus diversification on performance of Chinese banks. Similarly, Berger et al (2010b) have explored the relationship between diversification strategies and the risk-return trade-off in Russian banking sector.

The indices proposed and applied in the literature to measure diversification are largely similar to those used for measuring market concentration. The present paper uses two alternative measures of the extent of diversification, viz., Berry's Index (DIV_BE) based on Berry (1971) and the Entropy index (DIV_EN) as suggested by Hart (1971) to substantiate the findings. Further, for both of these indices, two dimensions of diversification are measured, viz., absolute diversification, and relative diversification of operation. The Berry's index measures absolute diversification of operations of a bank with m operations by using the following formula:

$$ADIV_BE_{it} = 1 - \sum_{j=1}^m S_{jt}^2$$

Here, $S_{jt} = \frac{I_{jt}}{\sum_{i=1}^m I_{it}}$ stands for share of j^{th} operation of a bank in its total income in year t .

On the other hand, the Entropy index of absolute diversification is defined as the following:

$$ADIV_EN_{it} = \sum_{j=1}^m S_{jt} \cdot \ln\left(\frac{1}{S_{jt}}\right)$$

The Berry's index measures relative diversification of operations of a bank with m operations by using the formula,

$$RDIV_BE_{it} = \frac{ADIV_BE_{it}}{\left(1 - \frac{1}{m}\right)}$$

On the other hand, the Entropy index measures relative diversification of operations of a bank with m operations as,

$$RDIV_EN_{it} = \frac{ADIV_EN_{it}}{\ln(m)}$$

Two-way analysis of variance (ANOVA) is carried out to examine if there are statistically significant variations in the extent of operational diversification and fluctuations in financial performance across the banks and also over the period of time. This is done for all the aforementioned indices of diversification and two alternative indicators of financial performance, viz., profitability (PROF), and return on assets (ROA)⁷. Further, variations in the extent of operational diversification and fluctuations in financial performance are examined by classifying the banks under three ownership categories, viz., public sector banks, private domestic banks, and private foreign banks. Such an attempt also helps in understanding the role of the nature of ownership of the banks on their diversification strategy and financial performance.

The results of the ANOVA are presented in Table 1 and Table 2. It is observed that the extent of operational diversification and fluctuations in financial performance have varied significantly across the banks irrespective of their nature of ownership for all the alternative indices. As regards fluctuations over the period of time, it is found that the relative entropy index of diversification for private domestic banks does not show any statistically significant variations (Table 1). Similarly, fluctuations in profitability and return on assets of private foreign banks do not show any statistically significant change over time (Table

⁷ For measurement of variations in profitability (VPROF) and return on assets (VROA), see Appendix I.

2). On the other hand, extent of operational diversification and stability of financial performance have varied significantly across the public sector banks over the period of time.

From the ANOVA, it is therefore clear that the extent of operational diversification and fluctuations in financial performance have varied significantly across the banks as well as over the period of time. However, in addition to variations in the extent of operational diversification, fluctuations in financial performance may also be caused by a set of other factors such as asset base and relative position of the banks in the sector, their other operational strategies including efforts towards advertising and promotion of services, level of financial performance, etc. Hence, a better understanding the impact of operational diversification on stability of financial performance of the banks requires controlling for the influence of these variables. The next section of the paper is an attempt in this direction.

3. Diversification and Risks Relationships in Indian Banking

3.1 Specification of the Function

In the present paper, specification of the functional model is based on the structure-conduct-performance (SCP) framework, developed initially by Mason (1939) and modified subsequently by Bain (1959)⁸. Following the SCP framework of Neuberger (1994) for the banking sector, we assume that variations in financial performance of a bank (VPER) depends on its market share (SHR), size or asset base (BSZ), extent of operational diversification (DIV), current ratio (CR), selling efforts (SELL), and the level of financial performance (LPER), i.e.,

$$VPER_{it} = f(SHARE_{it}, BSZ_{it}, CR_{it}, DIV_{it}, SELL_{it}, LPER_{it})$$

Here, market share of a bank and its size (i.e., asset base) is used to capture structural aspects of the sector, current ratio, extent of diversification, and selling efforts for conduct of the banks, and level of their financial performance for the base. However, operational diversification or level of financial performance is unlikely to have instantaneous effect on fluctuations in financial performance. In addition, variations in financial performance may subsequently influence the extent of operational diversification or performance level as well, causing the problem of endogeneity in the envisaged relationship. For example, Bhaduri (2010) observes that, with increased volatility of income following liberalization, the banks have gradually shifted their attention more towards other income related instruments, though such diversification is largely limited to only a handful of private banks and foreign banks in major cities primarily because of their locational advantage. In order to overcome these problems, the lagged values of the extent of operational diversification and the performance level, instead of their current values, are included in the function. Hence, in linear form, the above function can be written as the following:

$$VPER_{it} = \alpha + \beta_1 SHR_{it} + \beta_2 BSZ_{it} + \beta_3 CR_{it} + \beta_4 DIV_{i,t-1} + \beta_5 SELL_{it} + \beta_6 LPER_{i,t-1} + u_{it}$$

All the variables included in the above model are measured in logarithmic scale. This has two advantages. First, logarithmic transformation converts the individual slope coefficients into respective elasticity that determine relative importance of the independent variables and thereby makes them comparable. Second, such an approach also reduces the scale of measurement of the variables and hence the problem of heteroscedasticity. Details on measurement of the variables are given in Appendix I.

3.2 Possible Impact of the Independent Variables

3.2.1 Market Share (SHARE)

Greater market share is expected to strengthen the position of a bank in the sector and hence to stabilize its financial performance. In other words, the banks with greater market share are likely to have lesser fluctuations in their financial performance.

⁸ For a detail review on the SCP paradigm, see Mishra and Behera (2007).

3.2.2 Bank Size (BSZ)

Size of a bank influences stability of its financial performance in two ways. On the one hand, the larger banks can reap the benefits of economies of scale and make their financial performance stable. On the other hand, banks with larger asset base may face the problem of X-inefficiency, which may affect the stability of their financial performance adversely. The nature of impact of size of a bank on stability of its financial performance, therefore, depends on how these diverse forces operate.

3.2.3 Current Ratio (CR)

The current ratio of a bank reveals its solvency to meet current obligations. The banks with lower current ratio may face problems in continuing their operations. This is so because lower current ratio causes inability of the banks to meet their short-term liabilities, and hence can affect their operations and reputation adversely. On other hand, higher current ratio may indicate that cash is not being utilized in optimal way. Hence, the nature of impact of current ratio on stability of financial performance is not clear.

3.2.4 Operational Diversification (DIV)

Diversification of operations enhances efficiency of a bank in terms of both costs and profit (Landi and Venturelli, 2002). Distribution of risks and increase in efficiency following operational diversification is expected to help the banks in stabilizing their financial performance. However, it is also possible that as the banks tilt their product mixes towards fee-based activities and move away from traditional intermediation activities, their earning becomes more volatile (De Young and Roland, 2001). Hence, the nature of impact of diversification on stability of financial performance of the banks depends on the relative strength of these diverse forces.

3.2.5 Selling Efforts (SELL):

Selling related efforts help a bank to improve its financial performance in a number of ways. Expenditure on advertising helps a bank in disseminating information on its various services to the customers. It also facilitates the banks in creating its image advantage and strategic barriers to entry for new banks into the sector. It is, therefore, expected that the banks with greater selling efforts would have more stable financial performance.

3.2.6 Level of Performance (LPER):

Higher level of financial performance of a bank may be caused by its larger market share or greater efficiency. In either way, higher level of financial performance is likely to make performance of a bank more stable. Hence, one may expect lesser volatility in financial performance of a bank when its performance level is higher.

3.3 Estimation Techniques and Data

The equation specified above is estimated by applying panel data estimation techniques for a set of 59 listed commercial banks operating in India over the period from 1995-96 to 2007-08. Use of panel data not only helps in raising the sample size and hence the degrees of freedom considerably, it also incorporates the dynamics of banks' behavior in the marketplace. This is very important in having a better understanding the impact of operational diversification on stability of banks' performance.

Three models, viz., the pooled regression model, the fixed effects model (FEM), and the random effects model (REM) are estimated for each of the alternative measures of diversification. The pooled regression model assumes that the intercept as well as the slope coefficients are the same for all the 59 banks. On the other hand, in the FEM the intercept is allowed to vary across the banks to incorporate special characteristics of the cross-sectional units. In the REM, it is assumed that the intercept of a particular bank

is a random drawing from a large population with a constant mean value. In other words, in the REM the intercept of a bank is expressed as a deviation from the constant population mean⁹. Therefore, the choice amongst the pooled regression model, the FEM and the REM is very important as it largely influences conclusions on the individual coefficients¹⁰.

Three statistical tests, viz., the restricted F-test, the Breusch and Pagan (1980) Lagrange Multiplier test, and the Hausman (1978) test are carried out to select the appropriate model. The restricted F-test is applied to make a choice between the pooled regression model and the FEM. The restricted F-Test validates the FEM over the pooled regression model on the basis of the null hypothesis that there is a common intercept for all the banks¹¹. If the computed F-value is greater than the critical F-value, choice of the FEM is made over the pooled regression model. On the other hand, the Breusch and Pagan (1980) Lagrange Multiplier test is carried out to make a choice between the pooled regression model and the REM. The test is based on the null hypothesis that the variance of the random disturbance term is zero and it uses a test statistic that follows χ^2 distribution. Rejection of the null hypothesis suggests that there are random effects in the relationships. Finally, if both the FEM and the REM are selected over the pooled regression model following the restricted F test and the Breusch and Pagan (1980) Lagrange Multiplier test respectively, the Hausman (1978) test is applied to make a choice between the FEM and the REM. The test is based on the null hypothesis that the estimators of the FEM and the REM do not differ significantly and uses a test statistic that has an asymptotic χ^2 distribution. If the null hypothesis is not rejected, the REM is better suited as compared to the FEM.

In addition, since the cross-sectional observations are more as compared to the time-series components in the dataset, the t-statistics of the individual coefficients are computed by using robust standard errors to control for the problem of heteroscedasticity. The severity of the problem of multicollinearity across the independent variables is also examined in terms of the variance inflation factors (VIF). The present paper uses secondary data collected from the Prowess database of the Centre for Monitoring Indian Economy (CMIE), Mumbai, India. Appendix I gives the details on the measure of each of these variables.

4. Results and Discussions:

The summary statistics of the variables used in the regression models are presented in Table 3. Table 4 – 7 present the regression results for variations in profitability. Each of these tables shows the regression results for the pooled regression model, the FEM and the REM for alternative measures of diversification. It is observed that the F-statistics of all the pooled regression models and the fixed-effect models, and the Wald- χ^2 statistic of all the random effect models are statistically significant. Further, the value of adjusted R^2 is

⁹ See, Gujarati and Sangeetha (2009) for the details in this regard.

¹⁰ This is so because when the number of cross-sectional units is large and the number of time-series units is small, as it is in the present case, the estimates obtained by the FEM and the REM can differ significantly (Gujarati and Sangeetha, 2009).

¹¹ The test uses the following test-statistic:

$$F = \frac{R_{UR}^2 - R_R^2 / d - 1}{1 - R_{UR}^2 / n - (d + k)} \sim F_{[(d-1), (n-d-k)]}$$

Here, R_{UR}^2 stands for goodness-of-fit of the unrestricted model (the FEM), R_R^2 for goodness-of-fit of the restricted model (the pooled regression model), d for the number of groups, n for the total number of observations, and k for the number of explanatory variables.

reasonably high for each of these estimated models. This means that each of the estimated models is statistically significant with reasonably high explanatory power.

In order to select the appropriate model the restricted F-test, the Breusch and Pagan (1980) Lagrange Multiplier test respectively, and the Hausman (1978) test are carried out and the value of the test statistics along with respective hypothesis are presented in Table 9. It is found that for each of the alternative measures of diversification, all the three test statistics are statistically significant. As the test statistic in the restricted F-test is statistically significant, it suggests that the fixed-effect models are better suited as compared to pooled regression models. Similarly, since the test statistic of the Breusch and Pagan (1980) Lagrange Multiplier test is statistically significant, the random effect models are selected over the pooled regression models. Finally, statistical significance of the test statistic in the Hausman (1978) suggests for choice of the FEM over the REM. Hence, the regression results of the FEM are used for statistical inference and further analysis of the individual coefficients.

As mentioned in the section on methodology, the VIF for each of the explanatory variables are computed to examine severity of the multicollinearity problem. A scrutiny of VIF shows that the value of the VIF is very low (less than 5) for each of the explanatory variables included in the models. This means that the estimated models do not suffer from severe multicollinearity problem. Further, since the panel dataset has more cross-sectional observations as compared to the time-series components, the t-statistics and z-statistics of the individual coefficients are computed by using White's (1980) heteroscedasticity corrected robust standard errors.

When fluctuation in profitability is used as the dependent variable, it is observed that the t-statistics of all the independent variables except bank size (BSZ) are statistically significant. This means that fluctuations in profitability vary across the banks depending on their market share (SHARE), current ratio (CR), extent of operational diversification, selling efforts (SELL), and profitability level. While the coefficient of current ratio, extent of operational diversification, and selling efforts are positive, it is negative for market share and the level of profitability. This means that the banks that have larger extent of operational diversification, suffer from the problem of greater fluctuations in profitability. Variations in profitability are also high for the banks with larger current ratio and greater selling efforts. On the other hand, the variations in profitability are less for the banks that have larger share in the market, or higher profitability level. However, since the coefficient of bank size is not statistically significant, it implies that variations in profitability do not differ significantly across the banks depending on their size, i.e., their asset base.

The results of the regression models on fluctuations in return on assets are presented in Table 10–13. It is observed that the F-statistics of all the pooled regression models and the fixed-effect models, and the Wald- χ^2 statistic of all the random effect models are statistically significant for each of the alternative measures of operational diversification. Further, the value of adjusted R^2 is reasonably high for each of these estimated models. This means that each of the estimated models is statistically significant with reasonably high explanatory power. Further, as in case of profitability, the restricted F-test, the Breusch and Pagan (1980) Lagrange Multiplier test, and the Hausman (1978) test suggest for using the regression results of the FEM for statistical inference and analysis of the individual coefficients (Table 14).

The VIF for the explanatory variables show that there is no severe multicollinearity problem in the estimated models. The test statistics for the individual coefficients are computed by using White's (1980) heteroscedasticity corrected robust standard errors. It is observed that the coefficients of the extent of operational diversification and selling efforts (SELL) are statistically significant and positive. This means that the banks with greater extent of operational diversification or higher selling efforts suffer from the problem of greater fluctuations in return on assets. However, fluctuations in return on assets do not differ across the banks depending on their market share (SHARE), asset base (BSZ), current ratio (CR), or profitability level as the coefficient of these variables are not statistically significant.

From the regression results discussed above it is, therefore, clear that diversification of operations does not necessarily benefit a bank in terms of stability of its financial performance. Instead, under the competitive market conditions, financial performance may become more volatile, particularly when the extent of diversification exceeds a certain threshold. Such a direct relationship between operational diversification

and variations in financial performance is consistent with the findings of De Young and Roland (2001), Lepetit et al (2005), and Stiroh (2004a and 2004b). There may be a number of possible reasons for why operational diversification fails to bring in stability in financial performance of the banks. For example, it may be that the systematic risks have larger presence as compared to the unsystematic risks in Indian banking sector, and when it is so banks' earning may become more volatile. As it is mentioned in the introductory section, operational diversification does not affect systematic risks, though it reduces unsystematic risks (Templeton and Severiens, 1992). Further, the impact of diversification on stability of financial performance may very well depend on the areas of diversification. This is so because entry into insurance sector may reduce the risks of bankruptcy, while that into securities/real estate sector can raise the same (Boyd and Graham, 1988; Lown et al., 2000). Over-diversification of operations may bring in inefficiency as well. It may also dilute the comparative advantage of managerial expertise (Klein and Saidenberg, 1998), and may make the financial performance unstable. Hence, while diversifying their operations, it is very important for the banks to determine the nature of risks, and the optimal level and the areas of diversification.

It is also found that the larger banks do not necessarily benefit from operational diversification. This may largely be due to their entry into the areas that are volatile in nature. Further, it is observed by Demsetz and Strahan (1997) that even through the large bank holding companies are better diversified than the small ones, their diversification fails to reduce risks due to lower capital ratios, larger commercial and industrial loan portfolios, and greater use of derivatives by large banks. In addition, the larger banks operating in India may also suffer when diversification exposes them to various new risks, but they do not have the necessary managerial expertise to manage these risks efficiently.

However, a direct relationship between selling efforts by a bank and fluctuations in its financial performance is surprising. It is generally expected that greater selling efforts would help a bank to stabilize its financial performance by restricting entry and creating image advantage in the sector. Contrary to this general proposition, the positive association between selling efforts and fluctuations in financial performance in the present context may be due to failure of the banks in creating effective strategic entry barriers or image advantage in the sector despite spending for these purposes. It may also be caused by regulatory interventions by the Reserve Bank of India in respect of rate of interest, CRR, etc. that reduce flexibility of the banks in making decisions on strategies. Further, research can be carried out to have deeper understanding in this regard.

5. Summary and Conclusions:

As a strategic response to enhanced competition in Indian banking sector due to reforms and subsequent entry of domestic and foreign private banks, many of the banks have followed the route of diversifying their operations to reduce the risks of business. In this perspective, the present paper is an attempt to examine the impact of this diversification strategy on fluctuations in financial performance of the banks. It is found that the banks with greater extent of operational diversification suffer from the problem of greater fluctuations in financial performance. Further, greater efforts by the banks towards creating entry barrier or image advantage also raise fluctuations in their financial performance. However, larger asset base does not necessarily help a bank to bring in stability in its financial performance.

The major findings of the present paper are, therefore, contradictory to the general proposition that greater extent of operational diversification or larger efforts towards creating strategic entry barriers and image advantage by the banks reduce fluctuations in their financial performance. This raises some important question: What is the nature of risks in Indian banking sector? To what extent should the banks diversify their operations and in which areas? Addressing these questions in future research is very important as over-diversification of operations or diversification into areas of noncore competencies not only affects stability of financial performance adversely, but may also create conflicts across the regulators for defining their jurisdiction of regulation, particularly when the areas of operations overlap. Further, in the absence of appropriate macroeconomic and regulatory structure, entry of foreign banks and emerging market

competition may increase the risks of crisis in Indian banking sector even if the banks diversify their operations.

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Table1: ANOVA for Operational Diversification of Banks

| Index | Nature of Ownership | Variations across Banks | Variations over Time |
|---------|---------------------|--------------------------|------------------------|
| ADIV_BE | Public | $F_{(24,288)}=25.15^*$ | $F_{(12,288)}=23.45^*$ |
| | Private Domestic | $F_{(11,132)}=8.13^*$ | $F_{(12,132)}=2.91^*$ |
| | Private Foreign | $F_{(18,216)}=8.79^*$ | $F_{(12,216)}=15.60^*$ |
| | Total | $F_{(57,684)}=11.32^*$ | $F_{(12,684)}=22.95^*$ |
| ADIV_EN | Public | $F_{(24,288)}=18.95^*$ | $F_{(12,288)}=30.67^*$ |
| | Private Domestic | $F_{(11,132)}=4.01^*$ | $F_{(12,132)}=4.39^*$ |
| | Private Foreign | $F_{(18,216)}=5.57^*$ | $F_{(12,216)}=14.77^*$ |
| | Total | $F_{(57,684)}=8.78^*$ | $F_{(12,684)}=29.62^*$ |
| RDIV_BE | Public | $F_{(24,288)}=25.59^*$ | $F_{(12,288)}=29.83^*$ |
| | Private Domestic | $F_{(11,132)}=9.86^*$ | $F_{(12,132)}=3.91^*$ |
| | Private Foreign | $F_{(18,216)}=10.83^*$ | $F_{(12,216)}=20.13^*$ |
| | Total | $F_{(57,684)}=12.84^*$ | $F_{(12,684)}=33.41^*$ |
| RDIV_EN | Public | $F_{(24,288)}=18.58^*$ | $F_{(12,288)}=14.56^*$ |
| | Private Domestic | $F_{(11,132)}=2.44^{**}$ | $F_{(12,132)}=1.47$ |
| | Private Foreign | $F_{(18,216)}=8.15^*$ | $F_{(12,216)}=4.51^*$ |
| | Total | $F_{(57,684)}=8.38^*$ | $F_{(12,684)}=8.74^*$ |

Note: Figures in the parentheses of the F statistic indicate respective degrees of freedom
 * statistically significant at 1%

Table 2: ANOVA for Fluctuations of Financial Performance

| Index | Nature of Ownership | Variations across Banks | Variations over Time |
|-------|---------------------|--------------------------|------------------------|
| VPROF | Public | $F_{(24,288)}=9.41^*$ | $F_{(12,288)}=11.90^*$ |
| | Private Domestic | $F_{(11,132)}=2.22^{**}$ | $F_{(12,132)}=10.38^*$ |
| | Private Foreign | $F_{(18,216)}=11.70^*$ | $F_{(12,216)}=1.42$ |
| | Total | $F_{(57,684)}=11.63^*$ | $F_{(12,684)}=12.17^*$ |
| VROA | Public | $F_{(24,288)}=11.82^*$ | $F_{(12,288)}=13.50^*$ |
| | Private Domestic | $F_{(11,132)}=5.95^*$ | $F_{(12,132)}=7.15^*$ |
| | Private Foreign | $F_{(18,216)}=8.99^*$ | $F_{(12,216)}=0.68$ |
| | Total | $F_{(57,684)}=12.49^*$ | $F_{(12,684)}=3.17^*$ |

Note: Figures in the parentheses of the F statistic indicate respective degrees of freedom
 * statistically significant at 1%

Table 3: Summary Statistics of the Variables Used in the Regression Models

| Variable | No. of Observation | Average | Standard Deviation | Maximum | Minimum |
|----------|--------------------|---------|--------------------|---------|---------|
| VPROF | 708 | -2.84 | 0.837 | -5.076 | -0.177 |
| VROA | 708 | -4.61 | 0.780 | -1.794 | -8.043 |
| SHARE | 708 | -5.20 | 1.647 | -10.189 | -1.465 |
| BSZ | 705 | 1.53 | 0.508 | -2.748 | 2.200 |
| CR | 708 | 1.18 | 0.634 | -0.769 | 4.614 |
| SELL | 620 | -6.47 | 1.416 | -10.123 | -2.508 |
| PROF | 705 | -0.46 | 0.245 | -2.885 | -0.062 |
| ROA | 708 | -4.61 | 0.780 | -8.043 | -1.794 |
| ADIV_BE | 708 | -0.64 | 0.237 | -2.186 | -0.238 |
| ADIV_EN | 708 | -0.61 | 0.238 | -2.139 | -0.392 |
| RDIV_BE | 700 | -1.06 | 0.511 | -7.202 | -0.468 |
| RDIV_EN | 708 | -1.17 | 0.201 | -2.466 | -0.540 |

Table 4: Regression Results for Variations in Profitability with Berry's Absolute Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|---------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -4.4885 | -19.32* | | Intercept | -3.3041 | -4.60* | Intercept | -4.1007 | -11.77* |
| SHARE | -0.2553 | -10.95* | 2.72 | SHARE | -0.1985 | -2.11** | SHARE | -0.2596 | -7.34* |
| BSZ | 0.0703 | 1.25 | 2.71 | BSZ | 0.1028 | 0.53 | BSZ | 0.0995 | 1.13 |
| CR | -0.0047 | -0.09 | 1.18 | CR | 0.1895 | 2.31** | CR | 0.0788 | 1.19 |
| ADIV_BE | 0.4389 | 2.95* | 1.10 | ADIV_BE | 0.6510 | 4.17* | ADIV_BE | 0.5550 | 3.83* |
| SELL | -0.0060 | -0.28 | 1.18 | SELL | 0.1455 | 4.22* | SELL | 0.0582 | 2.13** |
| PROF | -0.9027 | -4.69* | 1.10 | PROF | -0.7675 | -3.14* | PROF | -0.7996 | -3.64* |
| F-Stat | 44.04* | | | F-Stat | 10.58* | | Wald- χ^2 | 125.31* | |
| R ² | 0.36 | | | R ² -Within | 0.15 | | R ² -Within | 0.14 | |
| Adj-R ² | 0.35 | | | R ² -Between | 0.37 | | R ² -Between | 0.57 | |
| | | | | R ² -Overall | 0.26 | | R ² -Overall | 0.34 | |
| Number of Observation | 616 | | | Number of Observation | 616 | | Number of Observation | 616 | |

Note: * 1% significance level; ** 5% significance level

Table 5: Regression Results for Variations in Profitability with Entropy Absolute Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|---------------------|-------------|---------|----------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -4.6631 | -19.58* | | Intercept | -3.5934 | -5.04* | Intercept | -4.3679 | -13.22* |
| SHARE | -0.2573 | -10.80* | 2.73 | SHARE | -0.2114 | -2.21** | SHARE | -0.2665 | -7.90** |
| BSZ | 0.0723 | 1.28 | 2.72 | BSZ | 0.1347 | 0.72 | BSZ | 0.1071 | 1.29 |

| | | | | | | | | | |
|-----------------------|---------|--------|------|-------------------------|---------|---------|-------------------------|---------|--------|
| CR | -0.0207 | -0.40 | 1.18 | CR | 0.1780 | 2.15** | CR | 0.0529 | 0.83 |
| ADIV_EN | 0.1426 | 0.89 | 1.08 | ADIV_EN | 0.3453 | 2.02*** | ADIV_EN | 0.2553 | 1.61* |
| SELL | -0.0014 | -0.06 | 1.16 | SELL | 0.1510 | 4.43* | SELL | 0.0542 | 2.03 |
| PROF | -0.9674 | -5.03* | 1.06 | PROF | -0.8339 | -3.32* | PROF | -0.8762 | -3.99* |
| F-Stat | 42.88* | | | F-Stat | 8.07* | | Wald- χ^2 | 124.44* | |
| R ² | 0.35 | | | R ² -Within | 0.14 | | R ² -Within | 0.12 | |
| Adj-R ² | 0.34 | | | R ² -Between | 0.37 | | R ² -Between | 0.59 | |
| | | | | R ² -Overall | 0.25 | | R ² -Overall | 0.34 | |
| Number of Observation | 616 | | | Number of Observation | 616 | | Number of Observation | 616 | |

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 6: Regression Results for Variations in Profitability with Berry's Relative Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|---------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -4.5658 | -19.87* | | Intercept | -3.4278 | -4.76* | Intercept | -4.2099 | -12.21* |
| SHARE | -0.2582 | -11.04 | 2.73 | SHARE | -0.1948 | -2.06** | SHARE | -0.2635 | -7.51* |
| BSZ | 0.0685 | 1.22 | 2.72 | BSZ | 0.1165 | 0.60 | BSZ | 0.0990 | 1.13 |
| CR | -0.0075 | -0.14 | 1.18 | CR | 0.1929 | 2.33** | CR | 0.0780 | 1.18 |
| RDIV_BE | 0.1995 | 2.39** | 1.09 | RDIV_BE | 0.3164 | 3.23* | RDIV_BE | 0.2629 | 2.97* |
| SELL | -0.0054 | -0.25 | 1.17 | SELL | 0.1409 | 4.04* | SELL | 0.0566 | 2.06** |
| PROF | -0.9187 | -4.79* | 1.08 | PROF | -0.7897 | -3.22* | PROF | -0.8172 | -3.73* |
| F-Stat | 43.65* | | | F-Stat | 8.38* | | Wald- χ^2 | 118.73* | |
| R ² | 0.36 | | | R ² -Within | 0.15 | | R ² -Within | 0.13 | |
| Adj-R ² | 0.35 | | | R ² -Between | 0.36 | | R ² -Between | 0.58 | |
| | | | | R ² -Overall | 0.25 | | R ² -Overall | 0.34 | |
| Number of Observation | 614 | | | Number of Observation | 614 | | Number of Observation | 614 | |

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 7: Regression Result for Variations in Profitability s with Entropy Relative Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|---------|-------------------------|-------------|--------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -4.3477 | -14.13* | | Intercept | -2.7306 | -3.74* | Intercept | -3.7944 | -9.64* |
| SHARE | -0.2527 | -10.49* | 2.74 | SHARE | -0.1999 | -2.18** | SHARE | -0.2570 | -7.31* |
| BSZ | 0.0733 | 1.28 | 2.71 | BSZ | 0.0829 | 0.43 | BSZ | 0.1030 | 1.19 |
| CR | -0.0235 | -0.45 | 1.18 | CR | 0.1649 | 2.04** | CR | 0.0502 | 0.77 |
| RDIV_EN | 0.3208 | 1.92*** | 1.09 | RDIV_EN | 0.7396 | 4.80* | RDIV_EN | 0.5334 | 3.47* |
| SELL | -0.0033 | -0.15 | 1.16 | SELL | 0.1544 | 4.70* | SELL | 0.0573 | 2.16** |
| PROF | -0.9317 | -4.84* | 1.06 | PROF | -0.7598 | -3.08* | PROF | -0.8161 | -3.74* |
| F-Stat | 45.0* | | | F-Stat | 11.88* | | Wald- χ^2 | 138.38* | |
| R ² | 0.35 | | | R ² -Within | 0.16 | | R ² -Within | 0.14 | |
| Adj-R ² | 0.35 | | | R ² -Between | 0.35 | | R ² -Between | 0.56 | |
| | | | | R ² -Overall | 0.25 | | R ² -Overall | 0.34 | |
| Number of Observation | 616 | | | Number of Observation | 616 | | Number of Observation | 616 | |

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 8: Tests for Selection of Appropriate Model for Variations in Profitability

| Purpose | Null Hypothesis | Test Statistics | | | |
|---------|-----------------|-----------------|------------------|----------------|------------------|
| | | Absolute Berry | Absolute Entropy | Relative Berry | Relative Entropy |
| | | | | | |

| | | | | | |
|---|--|--------------------------|--------------------------|--------------------------|-----------------------------|
| Selection between Polled Regression Model and Fixed Effects Model (Restricted F Test) | All $u_i = 0$ | $F_{(58,551)} = 3.69^*$ | $F_{(58,551)} = 3.62^*$ | $F_{(58,549)} = 3.67^*$ | $F_{(58,551)} = 3.84^*$ |
| Selection between Polled Regression Model and Random Effects Model (Breusch-Pagan Lagrange Multiplier Test) | $\sigma_u^2 = 0$ | $\chi_{(1)}^2 = 60.12^*$ | $\chi_{(1)}^2 = 57.17^*$ | $\chi_{(1)}^2 = 61.08^*$ | $\chi_{(1)}^2 = 62.01^*$ |
| Selection between Fixed Effects Model and Random Effects Model (Hausman Test) | Difference in coefficients is not systematic | $\chi_{(6)}^2 = 36.63^*$ | $\chi_{(6)}^2 = 27.24^*$ | $\chi_{(6)}^2 = 32.33^*$ | $\chi_{(6)}^2 = 16.11^{**}$ |

Note: * 1% significance level

Table 10: Regression Results for Variations in Return on Assets with Berry's Absolute Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|--------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -5.5823 | -18.72* | | Intercept | -4.0107 | -6.71* | Intercept | -5.0014 | -13.85* |
| SHARE | -0.2820 | -9.84* | 2.72 | SHARE | -0.0673 | -0.85 | SHARE | -0.2415 | -5.95* |
| BSZ | 0.0847 | 0.96 | 2.71 | BSZ | -0.0360 | -0.21 | BSZ | 0.0041 | 0.04 |
| CR | -0.0190 | -0.36 | 1.18 | CR | 0.0779 | 1.24 | CR | 0.0290 | 0.46 |
| ADIV_BE | 0.6211 | 3.87* | 1.1 | ADIV_BE | 0.9556 | 5.46* | ADIV_BE | 0.8250 | 4.99* |
| SELL | 0.0309 | 1.44 | 1.18 | SELL | 0.0666 | 2.17** | SELL | 0.0569 | 2.09 |
| PROF | 0.1009 | 0.61 | 1.1 | PROF | 0.0156 | 0.08 | PROF | 0.0883 | 0.48 |
| F-Stat | 38.36* | | | F-Stat | 7.22* | | Wald- χ^2 | 90.46* | |
| R ² | 0.34 | | | R ² -Within | 0.08 | | R ² -Within | 0.07 | |
| Adj-R ² | 0.33 | | | R ² -Between | 0.26 | | R ² -Between | 0.58 | |
| | | | | R ² -Overall | 0.17 | | R ² -Overall | 0.33 | |
| Number of Observation | 616 | | | Number of Observation | 616 | | Number of Observation | 616 | |

Note: * 1% significance level; ** 5% significance level

Table 11: Regression Results for Variations in Return on Assets with Entropy Absolute Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|--------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -5.7352 | -19.15* | | Intercept | -4.1608 | -6.94* | Intercept | -5.2040 | -14.62* |
| SHARE | -0.2858 | -9.76* | 2.73 | SHARE | -0.0775 | -1 | SHARE | -0.2514 | -6.24* |
| BSZ | 0.0796 | 0.9 | 2.72 | BSZ | -0.0802 | -0.44 | BSZ | -0.0019 | -0.02 |
| CR | -0.0399 | -0.78 | 1.16 | CR | 0.0786 | 1.29 | CR | 0.0144 | 0.24 |
| ADIV_EN | 0.3965 | 2.4** | 1.08 | ADIV_EN | 0.8251 | 5.11* | ADIV_EN | 0.6600 | 4.2* |
| SELL | 0.0338 | 1.58 | 1.18 | SELL | 0.0639 | 2.08** | SELL | 0.0545 | 2.02** |
| PROF | 0.0163 | 0.1 | 1.06 | PROF | -0.0871 | -0.45 | PROF | -0.0074 | -0.04 |
| F-Stat | 36.69* | | | F-Stat | 6.81* | | Wald- χ^2 | 82.76* | |
| R ² | 0.33 | | | R ² -Within | 0.07 | | R ² -Within | 0.05 | |
| Adj-R ² | 0.32 | | | R ² -Between | 0.28 | | R ² -Between | 0.57 | |
| | | | | R ² -Overall | 0.18 | | R ² -Overall | 0.32 | |
| Number of | 616 | | | Number of | 616 | | Number of | 616 | |

| | | | | | |
|-------------|--|-------------|--|-------------|--|
| Observation | | Observation | | Observation | |
|-------------|--|-------------|--|-------------|--|

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 12: Regression Results for Variations in Return on Assets with Berry's Relative Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|---------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -5.6887 | -19.14* | | Intercept | -4.1776 | -6.92* | Intercept | -5.1585 | -14.45* |
| SHARE | -0.2863 | -10* | 2.73 | SHARE | -0.0596 | -0.75 | SHARE | -0.2471 | -6.13* |
| BSZ | 0.0822 | 0.93 | 2.72 | BSZ | -0.0180 | -0.1 | BSZ | 0.0042 | 0.04 |
| CR | -0.0227 | -0.44 | 1.18 | CR | 0.0841 | 1.33 | CR | 0.0300 | 0.48 |
| RDIV_BE | 0.2871 | 3.14* | 1.09 | RDIV_BE | 0.4748 | 4.67* | RDIV_BE | 0.3972 | 3.96* |
| SELL | 0.0316 | 1.49 | 1.17 | SELL | 0.0585 | 1.91*** | SELL | 0.0546 | 2.01** |
| PROF | 0.0805 | 0.49 | 1.08 | PROF | -0.0179 | -0.09 | PROF | 0.0632 | 0.35 |
| F-Stat | 38.20* | | | F-Stat | 5.59* | | Wald- χ^2 | 83.69* | |
| R ² | 0.33 | | | R ² -Within | 0.07 | | R ² -Within | 0.05 | |
| Adj-R ² | 0.33 | | | R ² -Between | 0.20 | | R ² -Between | 0.58 | |
| | | | | R ² -Overall | 0.14 | | R ² -Overall | 0.33 | |
| Number of Observation | 614 | | | Number of Observation | 614 | | Number of Observation | 614 | |

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 13: Regression Results for Variations in Return on Assets with Entropy Relative Diversification Index

| Ordinary Least Squares Model | | | | Fixed Effects Model | | | Random Effects Model | | |
|------------------------------|-------------|---------|------|-------------------------|-------------|--------|-------------------------|-------------|---------|
| Variable | Coefficient | t-Stat | VIF | Variable | Coefficient | t-Stat | Variable | Coefficient | z-Stat |
| Intercept | -5.5372 | -16.04* | | Intercept | -3.5327 | -5.59* | Intercept | -4.7184 | -11.76* |
| SHARE | -0.2798 | -9.73* | 2.74 | SHARE | -0.0760 | -0.96 | SHARE | -0.2448 | -6.12* |
| BSZ | 0.0908 | 1.03 | 2.71 | BSZ | -0.0180 | -0.1 | BSZ | 0.0261 | 0.26 |
| CR | -0.0451 | -0.87 | 1.16 | CR | 0.0399 | 0.65 | CR | -0.0077 | -0.13 |
| RDIV_EN | 0.3254 | 1.82*** | 1.06 | RDIV_EN | 0.8539 | 4.98* | RDIV_EN | 0.6588 | 3.87* |
| SELL | 0.0365 | 1.71*** | 1.18 | SELL | 0.0824 | 2.7** | SELL | 0.0637 | 2.39** |
| PROF | 0.0436 | 0.27 | 1.09 | PROF | 0.0054 | 0.03 | PROF | 0.0599 | 0.33 |
| F-Stat | 36.36* | | | F-Stat | 6.45* | | Wald- χ^2 | 81.23* | |
| R ² | 0.32 | | | R ² -Within | 0.06 | | R ² -Within | 0.05 | |
| Adj-R ² | 0.32 | | | R ² -Between | 0.25 | | R ² -Between | 0.56 | |
| | | | | R ² -Overall | 0.17 | | R ² -Overall | 0.31 | |
| Number of Observation | 616 | | | Number of Observation | 616 | | Number of Observation | 616 | |

Note: * 1% significance level; ** 5% significance level; *** 10% significance level

Table 14: Tests for Selection of Appropriate Model for Variations in Return on Assets

| Purpose | Null Hypothesis | Test Statistic | | | |
|---|------------------|--------------------------|--------------------------|--------------------------|-------------------------|
| | | Absolute Berry | Absolute Entropy | Relative Berry | Relative Entropy |
| Selection between Pooled Regression Model and the Fixed Effects Model (Restricted F Test) | All $u_i = 0$ | $F_{(58,551)} = 4.11^*$ | $F_{(58,551)} = 4.18^*$ | $F_{(58,549)} = 4.09^*$ | $F_{(58,551)} = 4.10^*$ |
| Selection between Pooled | $\sigma_u^2 = 0$ | $\chi^2_{(1)} = 93.70^*$ | $\chi^2_{(1)} = 95.00^*$ | $\chi^2_{(1)} = 93.72^*$ | $\chi^2_{(1)} = 92.1^*$ |

| | | | | | |
|--|--|--------------------------|---------------------------|--------------------------|----------------------------|
| Regression Model and Random Effects Model (Breusch-Pagan Lagrange Multiplier Test) | | | | | |
| Selection between Fixed Effects Model and Random Effects Model (Hausman Test) | Difference in coefficients is not systematic | $\chi^2_{(6)} = 20.83^*$ | $\chi^2_{(6)} = 358.23^*$ | $\chi^2_{(6)} = 20.23^*$ | $\chi^2_{(6)} = 1349.73^*$ |

Note: * 1% significance level

Appendix I Measurement of Variables

As mentioned earlier, in the present paper, the specified regression equation is estimated by using bank level data collected from the PROWESS database of CMIE. In order to control for the measurement errors, if any, and also to control for the process of adjustment, three years' moving average is taken for each of the independent variables. Accordingly, all the independent variables are measured as simple average of previous three years with the year under reference being the starting year. Such a lag structure is expected to control the potential simultaneity in the envisaged relationships.

Fluctuations in Performance (VPER)

The risk of operation of a bank is measured in terms of standard deviation of its financial performance over a period of five years with the year under reference being at the centre. Two alternative indicators of financial performance, viz., profitability (PROF) and returns on assets (ROA) are used to substantiate the findings. Hence, the variations in profitability (VPROF) are measured by using the following formula:

$$VPROF_{it} = \sigma(PROF_{i,t-2}, PROF_{i,t-1}, PROF_{it}, PROF_{i,t+1}, PROF_{i,t+2})$$

Similarly, the variations in return on assets (VROA) are measured as the following:

$$VROA_{it} = \sigma(ROA_{i,t-2}, ROA_{i,t-1}, ROA_{it}, ROA_{i,t+1}, ROA_{i,t+2})$$

Market Share (SHR)

Market share of bank i in year t (SHR_{it}) is measured as the ratio of its income (I_i) to total income of all the banks in the sector, i.e.,

$$SHR_{it} = \frac{I_{it}}{\sum_{i=1}^n I_{it}} + \frac{I_{i,t-1}}{\sum_{i=1}^n I_{i,t-1}} + \frac{I_{i,t-2}}{\sum_{i=1}^n I_{i,t-2}}$$

where, n stands for income of banks in the industry.

Bank Size (BSZ)

Size or asset base of a bank in year t (BSZ_{it}) is measured as the natural logarithm of its gross fixed assets (GFA), i.e.,

$$BSZ_{it} = \frac{\ln(GFA_{it}) + \ln(GFA_{i,t-1}) + \ln(GFA_{i,t-2})}{3}$$

Performance (PER)

Like fluctuations in financial performance, for its level also two alternative indicators are used, viz., profitability (PROF) and the returns on assets (ROA). Profitability of bank i in year t ($PROF_{it}$) is measured as the ratio of profit before interest and tax (PBIT) of the bank to its total income (I_i), i.e.,

$$PROF_{it} = \frac{PBIT_{it}}{I_{it}} + \frac{PBIT_{i,t-1}}{I_{i,t-1}} + \frac{PBIT_{i,t-2}}{I_{i,t-2}}$$

Similarly, the returns on assets of bank i in year t (ROA_{it}) is measured as the ratio of profit before interest and tax (PBIT) of the bank to its gross fixed assets (GFA_i), i.e.,

$$ROA_{it} = \frac{PBIT_{it}}{GFA_{it}} + \frac{PBIT_{i,t-1}}{GFA_{i,t-1}} + \frac{PBIT_{i,t-2}}{GFA_{i,t-2}}$$

Current Ratio (CR)

The current ratio of bank i in year t (CR_{it}) is measured as the ratio of its current assets (CA) to current liabilities (CL), i.e.,

$$CR_{it} = \frac{CA_{it}}{CL_{it}} + \frac{CA_{i,t-1}}{CL_{i,t-1}} + \frac{CA_{i,t-2}}{CL_{i,t-2}}$$

Diversification

As it is mentioned earlier, the present paper uses two different measures of diversification, viz., the Berry's index, and the entropy index to substantiate the findings. Further, in both the cases, the indices are used to measure degree of diversification in absolute as well as in relative sense.

Absolute Diversification – Berry's Index:

$$ADIV_BE_{it} = \frac{ADIV_BE_{it} + ADIV_BE_{i,t-1} + ADIV_BE_{i,t-2}}{3}$$

Absolute Diversification – Entropy Index

$$ADIV_EN_{it} = \frac{ADIV_EN_{it} + ADIV_EN_{i,t-1} + ADIV_EN_{i,t-2}}{3}$$

Relative Diversification – Berry's Index

$$RDIV_BE_{it} = \frac{RDIV_BE_{it} + RDIV_BE_{i,t-1} + RDIV_BE_{i,t-2}}{3}$$

Relative Diversification – Entropy Index

$$RDIV_EN_{it} = \frac{RDIV_EN_{it} + RDIV_EN_{i,t-1} + RDIV_EN_{i,t-2}}{3}$$

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